

# TECHNICAL GROUP BULLETIN

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3-10-2021

## GENERAL TIRE VOLUNTARY RECALL

### PRODUCT AFFECTED: **Altimax RT43**

18866 – 225/60R17 99H DOT A3 **0319, 2819, 3420**  
28826 – 225/60R18 100H DOT A3 **0719 & 0919**  
39923 – 235/55R19 105V DOT A3 **1719**  
42753 – 245/45R20 99V DOT A3 **1319 & 1419**  
39925 – 245/50R20 105H DOT A3 **4118**  
19344 – 265/70R17 113H DOT A3 **1318, 1418, 1518, 2218, 2318 & 3018**

### **Grabber A/TX**

89676 & 43619 – 265/70R17 115T DOT A3 **4018, 3719, 3819 & 0520**  
43624 – 35X12.50R18 123R DOT A3 **4319 & 4419**  
43618 – LT265/70R17 121/118S DOT A3 **4519**  
43629 – LT265/70R18 124/121S DOT A3 **0720**  
43642 – LT275/60R20 119/116S DOT A3 **1120 & 3420**  
43630 – LT275/65R18 123/120R DOT A3 **0719, 0819, 4819, 4919 & 5119**  
43631 – LT275/70R18 125/122R DOT A3 **3720**  
43621 – LT285/70R17 121/118S DOT A3 **2920 & 3020**

### **Grabber APT**

38736 – 255/75R17 115T DOT A3 **0520 & 0620**  
38722 – 265/75R16 116T DOT A3 **3918 & 3119**  
40293 – 275/70R18 116S DOT A3 **5218 & 0120**

### **Grabber Arctic LT**

11119 & 11130 – LT245/70R17 119/116R DOT A3 **2819**

### **Grabber AT2**

32834 – 265/70R16 112S DOT A3 **3918 & 2820**

### **Grabber HD**

34643 – LT245/75R16 120/116S DOT A3 **3718**

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## PRODUCT AFFECTED: **Grabber HTS**

32978 – 235/65R17 108H DOT A3 **0919**

87640 – 255/70R17 112S DOT A3 **0419, 0819, 0919, 1219, 1719, 1919, 2419 & 3019**

32621 & 40328 – 265/70R18 116S DOT A3 **1718 & 1818**

31805 – LT225/75R16 115/112S DOT A3 **5217, 1718, 3218, 3318, 3918, 4118, 4418, 3019, 2820, 2920, 3020 & 3620**

32674 – 245/70R17 108S DOT A3 **2620**

31578 & 40331 – 255/70R17 110S DOT A3 **4118 & 4418**

## **Grabber HTS60**

18267 – 225/75R16 104S DOT A3 **3319**

18507 – 235/65R18 106T DOT A3 **4419 & 4519**

18500 & 18501 – 245/65R17 107T DOT A3 **4919 & 5019**

87641 – 275/60R20 115S DOT A3 **3419 & 3519**

26480 & 26481 – LT245/75R16 120/116S DOT A3 **0719 & 0819**

## **Grabber X3**

32013 & 32014 – 35X12.50R20 121Q DOT A3 **3618**

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**REASON:**

Some tires produced in the specific weeks listed may have been over cured. Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

**Store Instructions:****Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your QTYS

**Removing Recalled Tires from Vehicles:**

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

**Continue to Warehouse Instructions:**

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## **Warehouse Instructions:**

### **Recalled Tires from Vehicle:**

1. Chalk "RECALL" on each tire
2. Process with all other adjustment tires, as normal

### **New Product from Store Inventory:**

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s)
5. Chalk "RECALL" on each tire
6. Create a separate RTV PO with all affected tires in your region
7. Tape RTV PO to tire(s)
8. Email RTV PO and Qtys to [steve.james@conti-na.com](mailto:steve.james@conti-na.com) & [Melissa.jones@discounttire.com](mailto:Melissa.jones@discounttire.com)
9. Melissa will provide further instructions

Let your Product Warranty Team know if you have any questions and/or concerns.