

TECHNICAL GROUP BULLETIN

3-10-2021

GENERAL TIRE VOLUNTARY RECALL

PRODUCT AFFECTED: Altimax RT43

18866 – 225/60R17 99H DOT A3 0319, 2819, 3420
28826 – 225/60R18 100H DOT A3 0719 & 0919
39923 – 235/55R19 105V DOT A3 1719
42753 – 245/45R20 99V DOT A3 1319 & 1419
39925 – 245/50R20 105H DOT A3 4118
19344 – 265/70R17 113H DOT A3 1318, 1418, 1518, 2218,
2318 & 3018

Grabber A/TX

89676 & 43619 – 265/70R17 115T DOT A3 4018, 3719,
3819 & 0520
43624 – 35X12.50R18 123R DOT A3 4319 & 4419
43618 – LT265/70R17 121/118S DOT A3 4519
43629 – LT265/70R18 124/121S DOT A3 0720
43642 – LT275/60R20 119/116S DOT A3 1120 & 3420
43630 – LT275/65R18 123/120R DOT A3 0719, 0819, 4819,
4919 & 5119
43631 – LT275/70R18 125/122R DOT A3 3720
43621 – LT285/70R17 121/118S DOT A3 2920 & 3020

Grabber APT

38736 – 255/75R17 115T DOT A3 0520 & 0620
38722 – 265/75R16 116T DOT A3 3918 & 3119
40293 – 275/70R18 116S DOT A3 5218 & 0120

Grabber Arctic LT

11119 & 11130 – LT245/70R17 119/116R DOT A3 2819

Grabber AT2

32834 – 265/70R16 112S DOT A3 3918 & 2820

Grabber HD

34643 – LT245/75R16 120/116S DOT A3 3718

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PRODUCT AFFECTED: **Grabber HTS**

32978 – 235/65R17 108H DOT A3 0919

87640 – 255/70R17 112S DOT A3 0419, 0819, 0919, 1219, 1719, 1919, 2419 & 3019

32621 & 40328 – 265/70R18 116S DOT A3 1718 & 1818

31805 – LT225/75R16 115/112S DOT A3 5217, 1718, 3218, 3318, 3918, 4118, 4418, 3019, 2820, 2920, 3020 & 3620

32674 – 245/70R17 108S DOT A3 2620

31578 & 40331 – 255/70R17 110S DOT A3 4118 & 4418

Grabber HTS60

18267 – 225/75R16 104S DOT A3 3319

18507 – 235/65R18 106T DOT A3 4419 & 4519

18500 & 18501 – 245/65R17 107T DOT A3 4919 & 5019

87641 – 275/60R20 115S DOT A3 3419 & 3519

26480 & 26481 – LT245/75R16 120/116S DOT A3 0719 & 0819

Grabber X3

32013 & 32014 – 35X12.50R20 121Q DOT A3 3618

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REASON:

Some tires produced in the specific weeks listed may have been over cured. Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your QTYS

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

Continue to Warehouse Instructions:

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Warehouse Instructions:

Recalled Tires from Vehicle:

1. Chalk "RECALL" on each tire
2. Process with all other adjustment tires, as normal

New Product from Store Inventory:

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s)
5. Chalk "RECALL" on each tire
6. Create a separate RTV PO with all affected tires in your region
7. Tape RTV PO to tire(s)
8. Email RTV PO and Qtys to steve.james@conti-na.com & Melissa.jones@discounttire.com
9. Melissa will provide further instructions

Let your Product Warranty Team know if you have any questions and/or concerns.