

TECHNICAL GROUP BULLETIN

12-27-2019

COOPER TIRE VOLUNTARY RECALL

PRODUCT AFFECTED: 225/50R17 94V EVOLUTION TOUR
DOT U9 40 1LT 3019 TO 3019
225/50R17 94V HERCULES ROADTOUR 455 SPORT
DOT U9 40 H3T 3019 TO 3019
225/50R17 94V STARFIRE SOLARUS AS
DOT U9 40 LW8 3019 TO 3019
225/50R17 94V MASTERCRAFT SRT
DOT U9 40 FYH 3019 TO 3019
225/50R17 94V MASTERCRAFT STRATUS AS
DOT U9 40 F36 2019 TO 3019

ARTICLE NUMBERS: 43965, MISC,MISC,MISC,MISC

REASON: These tires have an incorrect sidewall component that may lead to tread separation.

NEW PRODUCT:

**Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse.**

1. Create STO transfer to warehouse using article number
2. Under comments write "Voluntary Recall"

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment