

TECHNICAL GROUP BULLETIN

2-24-2017

COOPER TIRE RECALL

PRODUCT AFFECTED: **COOPER DISCOVERER M+S SPORT**
235/75R15, 255/65R16, 245/70R16, 265/70R16, 255/60R17,
215/70R16, 225/65R17, 225/70R16, 235/60R18, 235/65R17,
235/70R16, 255/50R19, 255/55R18, 265/65R17

DOT AT-----**0110** TO **3316**

ARTICLE NUMBER: 17380, 17382, 10200, 17385, 17383, 17381,
17387, 17386, 17384

REASON: These tires may be marked with the Alpine Symbol, but do not meet the traction requirements for snow tires. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 139, "New Pneumatic Radial Tires for Light Vehicles."

NEW PRODUCT:

**Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective**

- 1. Transfer to warehouse using article number**
- 2. Under comments write "Recall"**
- 3. Return through normal adjustment process**

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"**
- Select adjustment type "9-Recall/MFG Replacement Program"**
- Enter complete D.O.T. number and full tread depth.**
- No charge for replacement**
- No charge for Certificate renewal (if purchased originally).**
- Offer Certificates on the replacement tires (if not purchased originally).**
- Process as normal adjustment**