

TECHNICAL GROUP BULLETIN

9-2-2014

COOPER TIRE VOLUNTARY RECALL

PRODUCT
AFFECTED: **265/65R18 Wild Country Radial XTX Sport**
DOT UT 2214 to UT 2514

PRODUCT
CODE: Misc

REASON: The subject tires may develop and exhibit cracking and broken ply cords in the lower sidewall on the intended outboard side (white sidewall side) above the rim edge..



NEW PRODUCT:

Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Voluntary Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment