

TECHNICAL GROUP BULLETIN

4-14-2021

COOPER TIRE VOLUNTARY RECALL

ARTICLE	SIZE	BRAND	LINE	DOT		
36855	275/65R18	COOPER	DISCOVERER AT3 4S	UT YJ 1M6	2218	TO 4119
27064	275/65R18	COOPER	DISCOVERER A/T3	UT YJ 1A6	2718	TO 2818
34380	275/65R18	COOPER	EVOLUTION H/T	UT YJ 1J9	2918	TO 4319
MISC	275/65R18	MASTERCRAFT	COURSER HSX TOUR	UT YJ FXC	2718	TO 4219
MISC	275/65R18	MASTERCRAFT	COURSER AXT	UT YJ FXU	3118	TO 1919
MISC	275/65R18	MASTERCRAFT	COURSER AXT2	UT YJ F52	2719	TO 4719
34442	275/65R18	MICKEY THOMPSON	DEEGAN D38 ALL TERRAIN	UT YJ MDN	2218	TO 2819
15944	275/65R18	COOPER	DISCOVERER ATP	UT YJ XML	219	TO 3819
MISC	275/65R18	COOPER	ADVENTURER H/T	UT YJ 1HL	2218	TO 4719
MISC	275/65R18	COOPER	ADVENTURER A/T	UT YJ 1CM	3218	TO 4719
MISC	275/65R18	HERCULES	TERRA TRAC A/T II	UT YJ H14	2518	TO 1519
MISC	275/65R18	BACKCOUNTRY	QS3 TOURING HT	UT YJ DRV	2518	TO 4619
MISC	275/65R18	BACKCOUNTRY	SQ4 ALL TERRAIN	UT YJ XP3	2218	TO 719
MISC	275/65R18	MULTIMILE	WILD COUNTRY XTX SPORT 4S	UT YJ 2C7	4218	TO 3619
MISC	275/65R18	COOPER	DISCOVERER RTX	UT YJ 2BM	2518	TO 4719
MISC	275/65R18	BIG O	BIGFOOT AT/T	UT YJ 2B4	2518	TO 4719
MISC	275/65R18	BIG O	BIGFOOT A/S	UT YJ 2C1	819	TO 3319
36859	275/55R20	COOPER	DISCOVERER AT3 4S	UT Y1 1MO	518	TO 4419
MISC	275/55R20	MASTERCRAFT	COURSER AXT	UT Y1 F05	518	TO 2419
MISC	275/55R20	MASTERCRAFT	COURSER AXT2	UT Y1 F53	2719	TO 3819
34443	275/55R20	MICKEY THOMPSON	DEEGAN 38 ALL-TERRAIN	UT Y1 MDP	2818	TO 4419
MISC	275/55R20	MULTIMILE	WILD COUNTRY XTX SPORT 4S	UT Y1 2C8	518	TO 3619

REASON:

Some of these tires may develop a sidewall separation primarily on the white lettered side.

Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities

Removing Recalled Tires from Vehicles:

TECHNICAL GROUP BULLETIN

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

Warehouse Instructions:

Recalled Tires from Vehicle:

1. Process with all other Data Only adjustment tires
2. Send these as Data Only to Cooper on the normal Data Only Schedule (these may go with your other Cooper Data Only adjustments)
3. Disable & Discard once RTV'd

New Product from Store Inventory:

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Voluntary Recall" under the comment section of STO
3. Collect physical unit(s) from store(s)
4. Create One RTV PO with All affected tires in your region
5. Disable & Discard recalled tires, once data is RTV'd

Let your Product Warranty Team know if you have any questions and/or concerns.