

TECHNICAL GROUP BULLETIN

1-26-2015

GOODYEAR TIRES

VOLUNTARY RECALL

PRODUCT AFFECTED: 255/65R18 109 SL Goodyear Fortera HL
DOT TIN Range: 4BXM ARDR **4814** thru 4BXM ARDR
0115

PRODUCT CODE: 31869

REASON: The Goodyear Tire & Rubber Company has determined that a noncompliance with FMVSS 139 test standards occurred during routine compliance testing. The noncompliant test tire exhibited cracking in the tread upon visual inspection.

NEW PRODUCT:

Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Tire Safety Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment