

# TECHNICAL GROUP BULLETIN

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1-26-2015

## GOODYEAR TIRES

### VOLUNTARY RECALL

**PRODUCT AFFECTED:** 255/65R18 109 SL Goodyear Fortera HL  
DOT TIN Range: 4BXM ARDR **4814** thru 4BXM ARDR **0115**

**PRODUCT CODE:** 31869

**REASON:** The Goodyear Tire & Rubber Company has determined that a noncompliance with FMVSS 139 test standards occurred during routine compliance testing. The noncompliant test tire exhibited cracking in the tread upon visual inspection.

#### NEW PRODUCT:

Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Tire Safety Recall"
3. Return through normal adjustment process

#### WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment