

# TECHNICAL GROUP BULLETIN

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5-8-2018

## KUMHO TIRE VOLUNTARY RECALL

**PRODUCT AFFECTED:** P225/65R17 100H  
KUMHO SOLUS KH16 with the  
DOT of: 000 E6NR **1317**

**ARTICLE NUMBER:** 18538

**REASON:** Belt separation might occur while being operated under severe conditions and could potentially result in a tire failure.

### **NEW PRODUCT:**

**Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective**

- 1. Transfer to warehouse using the article number**
- 2. Under comments write "Voluntary Recall"**
- 3. Return through normal adjustment process**

### **WHEN REMOVING RECALLED TIRES**

- Key as a "Manufacturer Adjustable Condition"**
- Select adjustment type "9-Recall/MFG Replacement Program"**
- Enter complete D.O.T. number and full tread depth.**
- No charge for replacement**
- No charge for Certificate renewal (if purchased originally).**
- Offer Certificates on the replacement tires (if not purchased originally).**
- Process as normal adjustment**