

TECHNICAL GROUP BULLETIN

7-28-2015

WAREHOUSE RETURN PROCESS PATHFINDER SPORT SAT TIRES

TIRE SAFETY RECALL

**PRODUCT
AFFECTED:** LT 265/70R17/E 121S PATHFINDER SPORT SAT
LT 265/75R16/E 123Q PATHFINDER SPORT SAT
LT 275/65R18/E 123S PATHFINDER SPORT SAT
LT 245/75R17/E 121R PATHFINDER SPORT SAT

**PRODUCT
CODE:** 19123, 17983, 19124, 17970

REASON: The tires may experience tread separation.

NEW TIRES:

Remove affected product from inventory /
showroom displays

1. Transfer to warehouse on a STO
2. Warehouse creates a RTV
3. Call William Sulca with Kumho at 1-800-445-8646 ext 358
4. Provide the article number and quantity of tires to be returned
5. William will provide an address to ship tires too.

RECALLED TIRES (driven-on)

- Key as a “Manufacturer Adjustable Condition”
- Select adjustment type “9-Recall/MFG Replacement Program”
- Enter complete D.O.T. number and full tread depth.
- Process as normal adjustment