



Kumho Venture Voluntary Recall Procedures

1. Immediately inspect your current inventory for tires that may be in the DOT date ranges for the recall (see table).
2. If a customer comes into your store after having been notified by Kumho or other sources of the Venture HT – AT voluntary recall, inspect their tires to confirm that they are within the DOT date ranges (see table).

| Size | Description | Load Index & Speed Rating | Load Range | Serial | Manufactured Date |
|-------------|-----------------|---------------------------|------------|----------|--------------------|
| LT215/85R16 | VENTURE HT 824 | 115/112 Q | E | 4TOPYD1P | 1105 - 4805 |
| LT225/75R16 | VENTURE HT 824 | 115/112 Q | E | 4T1LYD1P | 1605 - 4605 |
| LT235/85R16 | VENTURE HT 824 | 120/116 Q | E | 4T0RYD1P | 1105 - 5105 |
| LT245/75R16 | VENTURE HT 824 | 120/116 Q | E | 4T11YD1P | 1105 - 5105 |
| LT215/85R16 | VENTURE AT KL78 | 115/112 Q | E | 4TOPYD4A | 0305 - 4605 |
| LT225/75R16 | VENTURE AT KL78 | 115/112 Q | E | 4T1LTD4A | 0305 - 4305 |
| LT235/85R16 | VENTURE AT KL78 | 120/116 Q | E | 4T0RYD4A | 0305 - 4605 |
| LT245/75R16 | VENTURE AT KL78 | 120/116 Q | E | 4T11YD4A | 0305 - 4205 |
| LT265/75R16 | VENTURE AT KL78 | 123/120 Q | E | 4TW8YD4A | 0305 - 4605 |

(DTC/ATC has product codes for the DOT numbers in bold)

3. Customer's tires that fall within the recall DOT date ranges will be replaced with a new Kumho tire at **no charge, including mounting and balancing**. Key these adjustments as "Manufacturer Adjustable Condition" using adjustment type "9" "Recall/mfg Replacement program". (Existing Certificates may be transferred or offered if not previously purchased.)
4. Clearly mark the green adjustment label and the tire with "RECALL TIRE" and save for collection by the warehouse.
5. Create an RDPO to Kumho for any new tires from inventory. Mark the tire and the RGPO with "RECALL TIRE" and save for the warehouse.
6. The warehouse will create separate claim forms for the recall tires, clearly marked with "RECALL TIRE" and submit to Kumho.
Kumho will issue full credit on all qualifying tires plus a \$30.00 service charge for handling the adjustment.