

TECHNICAL GROUP BULLETIN

4-20-2023

MICHELIN TIRE AGILIS CROSS CLIMATE VOLUNTARY MANUFACTURER RECALL

PRODUCT AFFECTED:

ARTICLE	SIZE	DOT	FROM	TO
40756	185/60R15/C	1FK 1R 006X	0118	1423
40758	195/75R16/C	1FK JT 027X	0117	1423
		1FK JT 02CX	0117	1423
		1FK JT 035X	0117	1423
40672	205/65R15/C	1FK PA 09XX	0117	5222
		1FK PA OABX	0117	5222
MISC	205/75R16/C	1FK JB 01NX	0117	1423
		1FK JB 023X	0117	1423
40759	225/75R16/C	1FK JH 02DX	0118	1423
		1B5 JH 02DX	0122	5222
		1FK JH 02JX	0118	1423
		1B5 JH 02JX	0122	5222
		1FK JH 03VX	0118	1423
		1B5 JH 03VX	0122	5222
40757	235/65R16/C	1FK 41 07CX	0117	1423
		1B5 41 07CX	0118	1423
		1FK 41 03TX	0117	1423
		1B5 41 03TX	0118	1423
		1FK 41 065X	0117	1423
		1B5 41 065X	0118	1423

ARTICLE NUMBER:

40756, 40758, 40672, MISC, 40759, 40757

REASON:

The subject tires are marked with the Alpine Symbol, but do not meet the traction requirements for snow tires pursuant to the standard.

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Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. **No charge** to customer for replacement tire(s)
8. **No charge** to customer for Certification renewal(s), if they were originally purchased
9. **No charge** for mounting, balancing, or any type of labor
10. Offer Certifications on replacement tire(s), if none were originally purchased

Warehouse Instructions:

New Product from Store Inventory:

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Voluntary Recall" under the comment section of STO
3. Collect physical unit(s) from store(s) by June 30th, 2023.
4. Chalk "RECALL" on each tire
5. Create an RTV PO with all affected units in your region.
6. Physically return them via Knight
Contact Chris at Knight with your quantities
CC; Team.Discount@Michelin.com

Recalled Tires from Vehicle:

1. Process with all other adjustment tires
2. Chalk "RECALL" on each tire.