

TECHNICAL GROUP BULLETIN

11-26-2014

NITTO TIRES TIRE SAFETY RECALL

**PRODUCT
AFFECTED:** Nitto Dura Grappler Highway Terrain

SIZE	DOT RANGE
LT275/65R18	CX 3307 TO 4211
LT265/70R17	CX 2907 TO 4211
LT265/70R17	N3 4710 TO 2012
LT265/75R16	CX 2207 TO 4211
LT265/75R16	N3 4610 TO 0912
LT245/75R17	CX 2507 TO 4211
LT245/75R17	N3 4310 TO 1812

**PRODUCT
CODE:** 40481, 40424, 40416, 40417

REASON: Production variances in the belt package during the relevant production periods may have created conditions that may put undue stress on the belt edge, according to Nitto. If undetected, this condition may potentially contribute to a tread/belt separation and/or loss of inflation pressure, which may increase the risk of tire failure and a vehicle crash.



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NEW PRODUCT:

Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective

- 1. Transfer to warehouse**
- 2. Under comments write "Tire Safety Recall"**
- 3. Return through normal adjustment process**

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"**
- Select adjustment type "9-Recall/MFG Replacement Program"**
- Enter complete D.O.T. number and full tread depth.**
- No charge for replacement**
- No charge for Certificate renewal (if purchased originally).**
- Offer Certificates on the replacement tires (if not purchased originally).**
- Process as normal adjustment**