

TECHNICAL GROUP BULLETIN

2-19-2015

TOYO TIRES

TIRE RECALL

**PRODUCT
AFFECTED:** 40X15.50R22 127Q TOYO OPEN COUNTRY M/T
DOT TIN Range: CXPC EV7 **4314**

**PRODUCT
CODE:** Misc

REASON: Due to a production error, the subject tires were produced with off center belts. If undetected, this condition may contribute to a tread separation and/or loss of inflation pressure. Tread separation or loss of inflation pressure may increase the risk of a crash.



Toyo tires can be returned to Nitto for recall purposes

NEW PRODUCT:

Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective

1. Transfer to warehouse

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2. Under comments write "Tire Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment