

TECHNICAL GROUP BULLETIN

6-3-2019

TOYO TIRE

VOLUNTARY RECALL

PRODUCT AFFECTED: 185/60R16 86H TOYO PROXES A27
DOT N3EL V57 3718 TO 3818

ARTICLE NUMBER: 36207

REASON: Prototype rubber compound was mixed with production compound, which may result in sections of the tire tread detaching.

NEW PRODUCT:

Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective

1. Transfer to warehouse using article number
2. Under comments write "Voluntary Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment