

TECHNICAL GROUP BULLETIN

6-3-2019

TOYO TIRE

VOLUNTARY RECALL

PRODUCT AFFECTED: 185/60R16 86H TOYO PROXES A27
DOT N3EL V57 3718 TO 3818

ARTICLE NUMBER: 36207

REASON: Prototype rubber compound was mixed with production compound, which may result in sections of the tire tread detaching.

NEW PRODUCT:

**Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective**

1. Transfer to warehouse using article number
2. Under comments write "Voluntary Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment