

TECHNICAL GROUP BULLETIN

11-26-2014

TOYO TIRES

TIRE SAFETY RECALL

**PRODUCT
AFFECTED:**

Toyo Open Country H/T (with Tuff Duty technology)

SIZE

DOT RANGE

LT235/85R16	CX 5108 TO 4211
LT235/85R16	N3 2010 TO 2713
LT245/75R16	CX 4408 TO 4211
LT245/75R16	N3 2310 TO 2513
LT265/75R16	CX 4908 TO 4211
LT265/75R16	N3 4210 TO 1012
LT285/75R16	CX 5108 TO 4211
LT265/70R17	CX 0109 TO 4211
LT265/70R17	N3 4710 TO 0812
LT225/75R17	CX 0210 TO 1112
LT235/80R17	CX 2111 TO 4411

**PRODUCT
CODE:**

Misc

REASON:

Production variances in the belt package during the relevant production periods may have created conditions that may put undue stress on the belt edge, according to Toyo. If undetected, this condition may potentially contribute to a tread/belt separation and/or loss of inflation pressure, which may increase the risk of tire failure and a vehicle crash.



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NEW PRODUCT:

Remove affected product from inventory / showroom displays and return to Adjustment warehouse as New Defective

- 1. Transfer to warehouse**
- 2. Under comments write "Tire Safety Recall"**
- 3. Return through normal adjustment process**

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"**
- Select adjustment type "9-Recall/MFG Replacement Program"**
- Enter complete D.O.T. number and full tread depth.**
- No charge for replacement**
- No charge for Certificate renewal (if purchased originally).**
- Offer Certificates on the replacement tires (if not purchased originally).**
- Process as normal adjustment**