

# TECHNICAL GROUP BULLETIN

11-10-2023

TOYO TIRE

## OPEN COUNTRY & EXTENSA VOLUNTARY RECALL

NHTSA: 23T007

### PRODUCT AFFECTED:

ARTICLE	SIZE	FAMILY LINE	DOT			FROM	TO
88594	275/55R20 117T	OPEN COUNTRY A/T III	05C	KK	221F	0523	1423
88616	275/60R20 115T	OPEN COUNTRY A/T III	05C	NU	221H	1523	1523
88603	285/55R20 114T	OPEN COUNTRY A/T III	05C	YD	221C	1723	1723
88608	265/70R16 111T	OPEN COUNTRY A/T III	05C	LJ	221V	1423	1423
88442	265/70R17 115T	OPEN COUNTRY A/T III	05C	70	221D	4322	1223
88589	275/65R18 116T	OPEN COUNTRY A/T III	05C	CY	221E	5122	5222
88399	235/60R18 107T	OPEN COUNTRY A/T III	05C	DC	21YW	1223	1223
88618	255/70R18 113T	OPEN COUNTRY A/T III	05C	C3	2217	1223	1223
44872	275/55R20 117H	OPEN COUNTRY H/T II	05C	KK	2228	0523	1423
44826	215/70R16 100H	OPEN COUNTRY H/T II	05C	YV	221X	1323	1323
44835	265/70R16 112T	OPEN COUNTRY H/T II	05C	LJ	2226	0423	0423
44854	265/70R17 115T	OPEN COUNTRY H/T II	05C	70	2227	1223	1223
44840	225/65R17 102H	OPEN COUNTRY H/T II	05C	F5	221Y	0623	1523
44865	275/65R18 116T	OPEN COUNTRY H/T II	05C	CY	2229	5122	5122
44863	265/70R18 116T	OPEN COUNTRY H/T II	05C	D6	2229	0623	1223
136285	255/50R20 109V	OPEN COUNTRY Q/T	05C	UV	224C	1523	1523
134262	235/60R18 107V	OPEN COUNTRY Q/T	05C	DC	2249	1223	1223
86688	225/65R17 102H	EXTENSA A/S II	05C	F5	224E	0223	1723
86681	205/55R16 91H	EXTENSA A/S II	05C	8K	219N	1023	1023
86692	235/55R18 100H	EXTENSA A/S II	05C	7C	222H	1323	1323

### REASON:

**A small number of tires are suspected of having been cured into the wrong mold, potentially resulting in incorrect component dimensions, compounds, and cord tension.**

# TECHNICAL GROUP BULLETIN

---

## Store Instructions:

### **Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

### **Removing Recalled Tires from Vehicles:**

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. **No charge** to customer for replacement tire(s)
8. **No charge** to customer for Certification renewal(s), if they were originally purchased
9. **No charge** for mounting, balancing, or any type of labor
10. Offer Certifications on replacement tire(s), if none were originally purchased

## Warehouse Instructions:

### **New Product from Store Inventory:**

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s) by **December 31<sup>st</sup>, 2023**.
5. Disable the tires (**do NOT drill through the DOT or mold sticker**)
6. **Send with recalled adjustments, on their own shipment through Knight.**  
-Contact Knight with your quantities so they can be added to a truck.

### **Recalled Tires from Vehicle:**

1. Process the tires under 'Recall-09' and keep them with the new inventory that is recalled.
2. Disable the tires (**do NOT drill through the DOT or mold sticker**)
3. **Send these with the NEW recalled inventory, separate from the normal adjustments.**  
-Contact Knight with your quantities so they can be added to a truck.

Let your Product Warranty Team know if you have any questions and/or concerns.