

TECHNICAL GROUP BULLETIN

2-8-2018

VOGUE TIRE VOLUNTARY RECALL

PRODUCT AFFECTED:	SIGNATURE V 245/40R20 DOT 1YJ 2817 TO 4217 235/45R17 DOT 1YJ 2717 TO 4717 225/50R17 DOT 1YJ 2717 TO 4717 225/45R17 DOT 1YJ 2717 TO 4417 235/55R17 DOT 1YJ 2817 TO 4617 245/45R17 DOT 1YJ 2717 TO 4717 SIGNATURE V SCT 235/65R18 DOT 1YJ 2817 TO 4217 285/45R22 DOT 1YJ 3017 TO 4417 275/55R20 DOT 1YJ 2717 TO 4617
ARTICLE NUMBER:	29751, 29739, 29742, 29738, 29744, 29740, 29754, 29758, 29757
REASON:	These tires have incomplete DOT codes on their intended outboard sidewalls that are missing date codes.

NEW PRODUCT:

**Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective**

1. Transfer to warehouse using article number
2. Under comments write "Voluntary Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment