

TECHNICAL GROUP BULLETIN

12-22-2022

YOKOHAMA TIRE TIRE RECALL

22T-024

PRODUCT AFFECTED: **Yokohama BluEarth 109L 295/75R22.5 14G**
 DOT 2222
 Yokohama TY517 MC2 295/75R22.5 16H
 DOT 2222

ARTICLE NUMBER: **89582, No Article**

REASON: The tires may have been produced with an incorrectly manufactured rubber compound, which can cause the rubber adhesion to fail and result in tread separation.

Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. **No charge** to customer for replacement tire(s)
8. **No charge** to customer for Certification renewal(s), if they were originally purchased
9. **No charge** for mounting, balancing, or any type of labor
10. Offer Certifications on replacement tire(s), if none were originally purchased

Warehouse Instructions:

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New Product from Store Inventory:

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Voluntary Recall" under the comment section of STO
3. Collect physical unit(s) from store(s)
4. Instructions to come soon from the Product Warranty team, on how to return this product (physically or data only)..stay tuned

Recalled Tires from Vehicle:

1. Process with all other adjustment tires