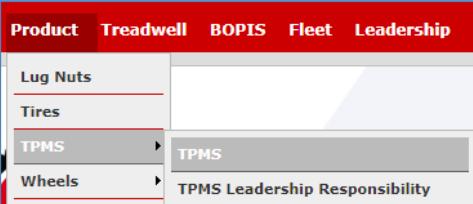
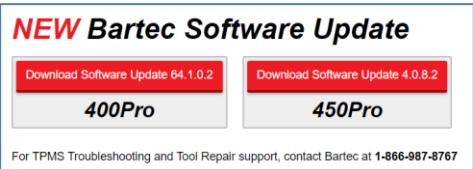
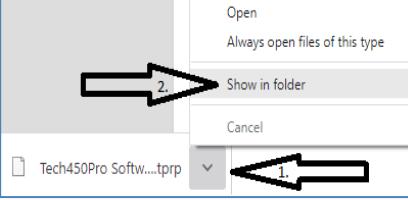
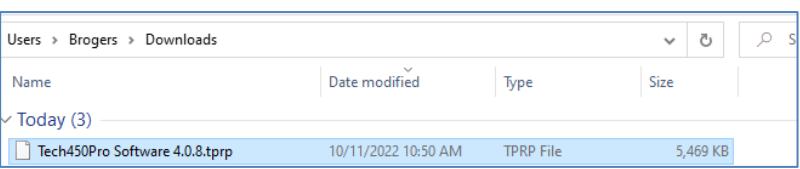


Bartec Tool Update Instructions and Troubleshooting

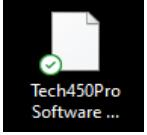
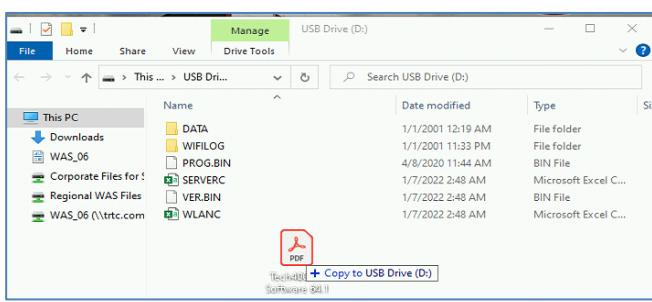
Introduction

Follow these steps to update and/or troubleshoot your Bartec tool.

Standard Update Procedure

Step	Action
1	Locate the software file in the KC (Product > TPMS > TPMS). 
2	Determine which Bartec Device you are updating (400Pro or 450Pro).
3	Choose the correct software and click on Download Software Update . 
4	The software update file should automatically start downloading and appear at the bottom of your browser after the download is complete. For example, a box with "Tech450Pro Software.tprp" will appear. 
5	Go to the software update file (at the bottom of your browser, click on the arrow icon next to the software update file and click Show in folder). 
6	You should see the software update file in your Downloads folder. 

**Standard
Update
Procedure**

Step	Action
7	Drag and drop the file to the desktop of the computer. 
8	On your Bartec device: Start with the Bartec device unplugged from the computer and the update cable ready.
9	400Pro 1. Turn on the device (press the Power button) 2. Activate the update screen (Press the Enter and Power button at the same time, OR from the Home menu, select: My Tool > Software Updates > Enter Update Mode.) 3. After the update screen displays, connect the device to the computer. 450Pro Press the Power button to turn on the device. Then, connect the device to the computer.
10	After the Bartec device is plugged into the computer and turned on, you should hear an audible chime from the computer. The chime confirms that the device is plugged in correctly.
11	On your computer: 10-15 seconds after the audible chime from the Bartec device, double-click the TPMS Barcode Scanner icon on your desktop. 
12	Drag the update file (example: Tech450Pro Software.4.0.tprp) into the TPMS Bartec folder. Pro400 - Drag the file anywhere in the open space in the Bartec window. Pro450 – Drag the file into the Updates folder in the TPMS Bartec window. 
13	After moving the update file to the Bartec window, the Bartec device should restart and say "Initializing." After this process is done, your Bartec is up to date.

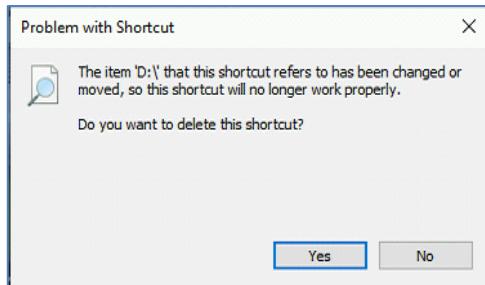
Troubleshooting / Common Issues

Not Enough Space

If you get a pop-up saying there is “Not Enough Space” after dragging the update into the Bartec TPMS Folder. Follow this procedure:

Step	Action
1	With the tool powered off, hold 3 buttons: Up, Down, and Test (red button). While holding the buttons down, plug the Bartec device into the computer.
2	Once plugged in, the Bartec device should automatically reconfigure itself. It should take 2 minutes or so.
3	After the device is reconfigured, unplug the device from the computer and reboot it.
4	After rebooting, the machine should have enough open space for the download. Follow the standard update process.

Problem with Shortcut



If you receive this prompt, this is usually an indication that you need a different cable or the Bartec device is not connecting to the computer.

- Please try a different cable. (The 450Pro must be a Bartec cable)
- If you are plugged into a front USB port, try plugging into a rear USB port.

Refresh Process

If software saves to the Bartec window quickly, and/or you see the file in the Bartec Window but the tool won’t self-update:

- 1) Delete any software files from the Bartec window.
- 2) Delete the software file from the saved folder.
- 3) Follow the standard update procedure.

Contact

For software update help, please reach out to the Discount Tire Help Desk at 66007.

For Bartec device help, please reach out to Bartec directly at 866-987-8767.