

November 1, 2018

Hello Store Managers and Stores,

Effective today, we are offering an Early Replacement Program for customers who experience a TPMS battery failure from **33500 EZ Sensors (A#82703)**.

What you need to know

To be eligible for the Early Replacement Program, the sensors **MUST** meet all of the following requirements:

- The customer's vehicle should display a TPMS system malfunction (blinking TPMS light or equivalent).
- Have one or more non-responsive or low battery-flagged 33500 EZ Sensors on the vehicle.
- Had been purchased from Discount Tire/America's Tire **before** May 8, 2018.
- Be under 5 years **and** 50,000 miles in service from the invoiced date of purchase.

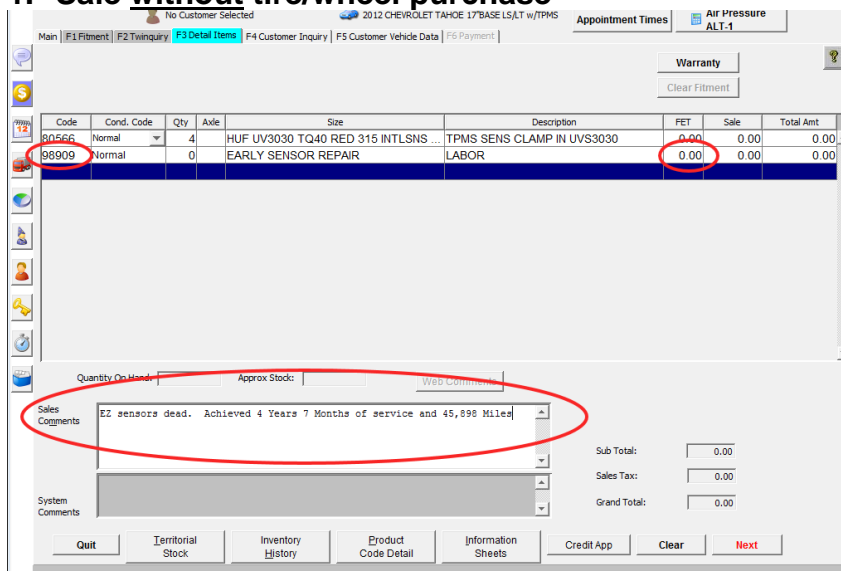
NOTE: If mileage cannot be determined, and the sensors have not lasted 5 years, replace the sensors.

Our ask of you

When replacing the sensors, please complete the following steps:

1. Use Article Number 98909 to designate invoices as **Early Replacement Program** (See image 1).
2. Invoice the proper replacement sensors at \$0 retail (See image 1).
3. Add a comment line with the years and mileage achieved (See image 1).
4. Discard the old sensors per the normal disposal process.

1. Sale without tire/wheel purchase



The screenshot shows the software interface for a sale entry. The top menu bar includes options like 'Main', 'F1 Fitment', 'F2 Inquiry', 'F3 Detail Items', 'F4 Customer Inquiry', 'F5 Customer Vehicle Data', and 'F6 Payment'. The 'F3 Detail Items' tab is active. Below the menu is a table with columns: Code, Cond. Code, Qty, Axle, Size, Description, PET, Sale, and Total Amt. Two items are listed: '30556 Normal 4 HUF UV3030 TQ40 RED 315 INTLSNS TPMS SENS CLAMP IN UV3030' and '98909 Normal 0 EARLY SENSOR REPAIR LABOR'. The '98909' code and the '0.00' price are circled in red. Below the table is a 'Sales Comments' section with a text area containing the comment: 'EZ sensors dead. Achieved 4 Years 7 Months of service and 45,898 Miles'. This comment area is also circled in red. To the right of the comment area are fields for 'Sub Total', 'Sales Tax', and 'Grand Total', all showing '0.00'. At the bottom are buttons for 'Quit', 'Territorial Stock', 'Inventory History', 'Product Code Detail', 'Information Sheets', 'Credit App', 'Clear', and 'Next'.

IMPORTANT: Article Number 98909 **must** be included on the invoice in order to receive reimbursement from the manufacturer.

NOTE: No additional labor charges should be applied other than labor associated with the installation of tires or wheels (See image 2).

REMINDER: Please remember to **always** rebalance the assembly when replacing TPMS sensors.

2. Sale with tire/wheel purchase

Code	Cond. Code	Qty	Axle	Size	Description	FET	Sale	Total Amt
12058	Normal	4	B	265 /70 R17 115T SL RBL	PVD PROVIDER ENTRADA HT	0.00	89.00	356.00
80017	Normal	4		CERTIFICATES FOR	REFUND, REPLACEMENT	0.00	13.00	52.00
80224	Normal	4		WASTE TIRE	DISPOSAL FEE	0.00	3.00	12.00
80219	Normal	4		INSTALLATION &	LIFE OF TIRE MAINTENANCE	0.00	20.00	80.00
83164	Normal	4		VDO 7001HPR CLIP-IN 315 REDI 6Y...	TPMS SENS SNAP IN 7001HPR	0.00	0.00	0.00
98909	Normal	0		EARLY SENSOR REPAIR	LABOR	0.00	0.00	0.00

Quantity On Hand: Approv Stock: Web Comments:

Sales Comments:

System Comments:

Sub Total: 500.00
Sales Tax: 26.79
Grand Total: 526.79

Buttons: Quit, Territorial Stock, Inventory History, Product Code Detail, Information Sheets, Credit App, Clear, Next

This document can be located under the TPMS Reference Material section on the [Fitment, Technical & TPMS](#) KC page.

If you have any questions, please contact Josh.Sortor@discounttire.com.

Thank you for being the BEST!