

TPMS Guarantee

Our TPMS guarantee

Discount Tire, America's Tire, Discount Tire Direct:

To set ourselves apart from our competition and demonstrate our commitment to quality, we will provide a free replacement guarantee on our core programmable and multi-application TPMS sensor products.

Our guarantee applies to products purchased on or after May 8, 2018, based on their service life expectation in years or mileage. Each sensor's service life expectation will be displayed in the product description on the customer invoice:

S-F1 Tires (Passenger/Truck) S-F2 Wheels S-F3 Labor S-F4 Accessories S-F5 TPMS									
Accessories			Type Code		Clear		Search		
			DILKSN						
Code	Qty	Size	Description			Stock	Sale	PD	
45963		0VDO 7002A TQ70 BLUE 315 REDI 6YR/72K	TPMS SENS CLAMP IN 7002A			6	60.00	Y	
79422		0VDO 7003A TQ70 BLUE 315 REDI 6YR/72K	TPMS SENS CLAMP IN 7003A			9	60.00	Y	
82710		0VDO 5508 TQ40 RED 315 MHZ	TPMS SENS CLAMP IN 5508			4	60.00	S	
83164		0VDO 7001HFR CLIP-IN 315 REDI 6YR/72K	TPMS SENS SNAP IN 7001HFR			8	60.00	Y	
86515		0PCF 1208 TQ40 RED 315 MHZ	TPMS SENS CLAMP IN 1208			2	60.00	S	

Any qualifying sensor or sensors that have not yet reached their service life expectation in years or mileage, whichever comes first, will be replaced for free.

Conditions covered

This guarantee covers the battery life expectation of a sensor, not the malfunction of a TPMS system due to any other cause of failure. (computer, receiver, wheel well initiators, etc.)

Replacement process.

Follow your standard procedure for processing no charge replacement accessory product.

Replacement of prematurely failed sensors should be completely free to the customer when replacement is the only reason to remove the tire from the wheel. When services include tire replacement, labor charges still apply.

Note: A process is being developed to adjust sensors, and will be in place before sensors sold under the guarantee program can fail prematurely.

Special Situations

In the rare event that the customer has purchased individual sensors both before and after the guarantee program start date, cover the replacement in favor of the customer.

For sensors purchased before the guarantee start date that haven't lasted a reasonable length of time, do what is needed to satisfy your customer.

Contact

If you have any questions or concerns, please contact:

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