

TECHNICAL GROUP BULLETIN

11-18-2013

KEYSTONE WHEELS

SAFETY RECALL

PRODUCT
AFFECTED: **17X7.5 Part number ALY99435U20N**

PRODUCT CODE: **Misc**

REASON: **This wheel is being recalled due to potential defects which could cause the wheel to fail.**



Keystone will be mailing letters to our customers who purchased this product.

WHEN REMOVING RECALLED WHEELS

- Key as "It's Defective"
- Select adjustment type "OTHER"
- No charge for replacement
- Process as normal adjustment

Date: October 30, 2013

To: Valued Customer



Re: **SAFETY RECALL NOTICE RELATING TO NEW REPLACEMENT WHEEL**
 (Part Number ALY63934U20N – identified as ALY99435U20N on wheel casting)

LKQ Corporation and Keystone Automotive Industries, Inc. (collectively "LKQ-Keystone") has initiated a recall of specific aftermarket replacement aluminum wheel - Part Number ALY63934U20N, identified as ALY99435U20N on the inside of the wheel's casting. You may have purchased one or more of these wheels between September 1, 2010 and April 30, 2013. This recall is being conducted due to potential defects in Part Number ALY63934U20N, which could cause the wheel to fail, resulting in an accident in which serious injury or death could occur. As such, your prompt attention to this matter is required.

As an immediate remedy, LKQ-Keystone is recalling the aforementioned product and will replace it at no cost to you. If any such wheel(s) has been installed on your vehicle, the Repairer/Body Shop that originally performed the repair work has been advised to contact you directly to schedule the replacement. Alternatively, you may contact the Repairer/Body Shop directly to arrange for an appointment for the replacement of the subject wheel(s).

We sincerely apologize for any inconvenience this may have caused, and thank you for your cooperation and patience. Should you have any questions or concerns, please feel free to contact your local Repairer/Body Shop for more information.

Sincerely,

The LKQ-Keystone Management Team

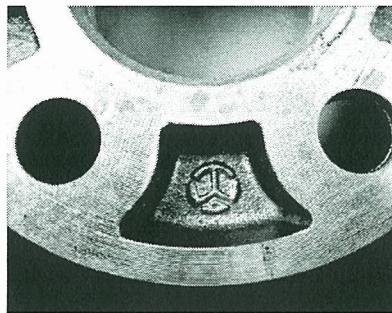
Product Identification:

Part Number ALY63934U20N – identified as ALY99435U20N on wheel casting:

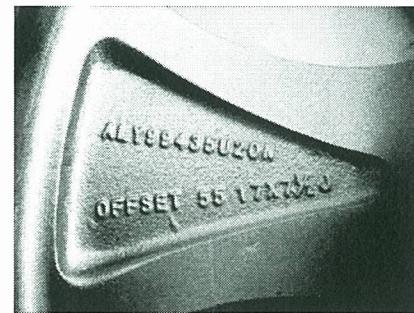
- Look for a 7-Spoke wheel design – see Picture 1
- Look for TWC logo – see Picture 2
- Look for Part Number ALY99435U20N, on the inside of one of the spokes – see Picture 3



Picture 1



Picture 2



Picture 3

October 30, 2013

VIA CERTIFIED MAIL – SIGNATURE REQUIRED



Manager
DISCOUNT TIRE/ RENTON
20225 N SCOTTSDALE RD
SCOTTSDALE, AZ 85255-6456

Re: SAFETY RECALL NOTICE RELATING TO NEW REPLACEMENT WHEEL
(Part Number ALY63934U20N – identified as ALY99435U20N on wheel casting)

LKQ Corporation and Keystone Automotive Industries (collectively “LKQ-Keystone”) has initiated a recall of a specific aftermarket replacement aluminum wheel - Part Number ALY63934U20N, identified as ALY99435U20N on the inside of the wheel’s casting. According to our records, your shop may have installed one or more of these wheels purchased from LKQ-Keystone’s Seattle (Kent) location (ph: 800-843-2886), that were listed on order number(s) K0714754, (*Invoice Number(s) K0404246*). *This represents a total of 1 wheel(s)*. This recall is being conducted due to potential defects in the aforementioned wheels which could cause the wheel to fail, resulting in an accident in which serious injury or death could occur. As such, your prompt attention to this matter is required.

Because safety issues are involved, it is imperative that you contact your customers immediately, explain that the wheels you sold to them have been recalled, and instruct them to return to your place of business as soon as possible to have the aftermarket wheel(s) you installed replaced. In that regard, in addition to calling your customers to inform them of this recall, we ask that you send the enclosed letter to each of your customers on whose vehicle you have installed this part number.

We have outlined below the details for you (i) to facilitate the replacement of these wheels, and (ii) to be reimbursed for the costs in connection with this replacement.

The following costs will be reimbursed by LKQ-Keystone:

1. The administration and mailing costs at a rate of \$40.00 – **per claim**
2. The costs of the labor to remount and balance the wheel at a rate of \$40.00 – **per wheel**
3. The costs of the labor to remove and reinstall the wheel at a rate of \$20.00 – **per wheel**

NOTE: This represents a total of up to \$60.00 **per wheel** and an additional \$40.00 for administrative costs **per claim**. The part cost of the wheel(s) is not included since this will be an even exchange in cost.

In order for you to receive your reimbursement, you must:

1. Order the replacement wheel(s) from the LKQ-Keystone location that you originally ordered the defective wheel(s) from.
2. Replace the recalled wheel(s) with the new Aftermarket wheel(s).
3. Return the recalled wheel(s) to the LKQ-Keystone location from which you purchased the replacement wheel(s).
4. Provide copies of the replacement work order(s) to the LKQ-Keystone location that you are working with.

Once we receive these items, we will reimburse you immediately in accordance with the terms of this letter.

If you have any concerns or questions, please call LKQ-Keystone’s Seattle (Kent) location at 800-843-2886 or with general questions regarding this recall, you can call LKQ at 877-539-7322. Your cooperation is greatly appreciated.

Sincerely,

Bill Dornon
Director of Quality Assurance
Enclosure – Letter to Consumer

As you know, LKQ Corporation and Keystone Automotive Industries, Inc. initiated a recall of a specific aftermarket replacement aluminum wheel model (Part Number ALY63934U20N, identified as ALY99435U20N on the inside of the wheel's casting). The recall only relates to wheels that were produced between September 1, 2010 and August 31, 2012 (wheels produced before or after these dates are not a part of the recall).

Copied below is a picture of a recalled wheel produced in August 2011. It is clear that this wheel was produced in August 2011 because there are eight dimples marked in the 2011 grid and no dimples marked in the 2012 grid.



Recalled wheels produced between January 1, 2012 and August 31, 2012 will have all twelve dimples marked in the 2011 grid and eight or less dimples marked in the 2012 grid.

Recalled wheels produced between January 1, 2011 and December 31, 2011 will have one or more dimples marked in the 2011 grid and no dimples marked in the 2012 grid.

Recalled wheels produced between September 1, 2010 and December 31, 2010 will have all twelve dimples marked in the 2009 grid and nine or more dimples marked in the 2010 grid.