

# TECHNICAL GROUP BULLETIN

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2-25-2022

## METHOD WHEELS DO NOT SELL RETURN TO WAREHOUSE

PRODUCT AFFECTED: **METHOD RACE WHEELS - MR316**

ARTICLE NUMBER: **104514 & 104515**

REASON: Routine Testing found some wheels may not meet Method's internal testing standards.

### **Store Instructions:**

#### **Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

### **Warehouse Instructions:**

#### **New Product from Store Inventory:**

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Product Return" under the comment section of STO
3. Collect physical unit(s) from store(s)
4. Create RTV PO with all affected wheels in your region
5. Contact Custom Wheel House for return instructions

Let your Warranty Team know if you have any questions and/or concerns.