

# TECHNICAL GROUP BULLETIN

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10-19-2021

## LIQUID METAL ATOM

### Return to Vendor

**PRODUCT AFFECTED:**     **ATOM STEEL WHEEL**

15X6.5 5-114.3 +41mm Style 201-5665B

Manufactured in 11/20

**ARTICLE NUMBER:**     **48993**

**REASON:**               **Select wheels manufactured in 11/20 were found to have a larger diameter front bead hump.**



The blue box indicates the month and Year of production

Affected product will not allow the front bead to seat. Product that has been installed on a vehicle is not affected.

#### **Store Instructions:**

##### **Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

#### **Warehouse Instructions:**

##### **New Product from Store Inventory:**

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Vendor Return" under the comment section of STO
3. Collect physical unit(s) from store(s), **by Nov 1st**
4. Create a **New Defective** RTV PO with all affected wheels in your region
5. Email RTV PO to [john@liquidmetalwheel.com](mailto:john@liquidmetalwheel.com)
7. **Drill holes in wheels to disable and recycle as normal**

Let your Product Warranty Team know if you have any questions and/or concerns.