

TECHNICAL GROUP BULLETIN

3/28/2022

CUSTOM WHEEL HOUSE | METHOD WHEELS VOLUNTARY RECALL

PRODUCT AFFECTED: **MR316**

17X8 6-139.7 25 | BLACK FINISH

ARTICLE NUMBER: **104514**

REASON: **The wheel spokes may experience cracking under heavy weight loads.**

Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

Removing Recalled Wheels from Vehicles:

1. Write up as a "Manufacturer Adjustable Condition" on invoice
2. Select adjustment type "78 - RECALL WHEEL"
3. Print & stick Adjustment label on wheel(s)
4. Contact Matt Harris from Custom Wheel House:
951-251-0355 or matt@customwheelhouse.com
6. Matt will send an RGA and call tags for pickup

Warehouse Instructions:

New Product from Store Inventory:

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Voluntary Recall" under the comment section of STO
3. Collect physical unit(s) from all stores, **by April 30th, 2022**
4. Create an RTV PO with all affected wheels in your region
5. Contact Matt Harris from Custom Wheel House:
951-251-0355 or matt@customwheelhouse.com
6. Matt will send an RGA and call tags for pickup

Let your Product Warranty Team know if you have any questions and/or concerns.