

# FLEET ACCOUNT LOOKUP

## ACCOUNT LOOK UP

- 1 Look up the Fleet Account by starting with the **A/R Customers Only** button.
- 2 Type **Account Name** or **Account#**.
- 3 Select **Next**.

## PRODUCT SELECTION

Depending on the account, either fill out the product selection before or after the Rates and Rules. The process to fill out product selection remains the same.

### ▲CRITICAL TO QUALITY▲

It is important to follow all Rates and Rules when filling out the product selection.

## RATES AND RULES

Select the **Fleet Customer Rates and Rules** button. Read the rates and rules, and **follow all instructions**.

\*\* IN ORDER TO AVOID A CHARGEBACK, ALL FIELDS MUST BE ENTERED ACCURATELY

Enter all required fields.

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If the **Repair Order** button is active, select it.

This indicates an Auto Integrate customer. [Follow Auto Integrate Best Practices](#) to complete the Repair Order and finalize the transaction.