



Flow of Tasks: Standard Environment (2 Vehicle Transition)

Directions: Use this tool to observe completion of workflow tasks in standardized work.

This tool is used to observe and coach the steps and flow (order of completion) of standard work.

Use Task Timing Checklist to support coaching of opportunities.

	Crew Chief	Service Coordinator	Service Techs (LT)	Service Techs (RT)
PREP	(1) Vehicle In	(1) Communicate with CC – Pull Vehicle		
	(2) Check Spare & Other Non-Serviced Assemblies			
	(3) Raise Vehicle			
	(4) Perform Service Area Inspection			
	(5) Begin Prepping Assemblies			
	(6) Communicate Findings to SC	Once Assemblies are removed:		
	(7) Assist & Coach the STs	(2) Pre-Benediction (3) Next Vehicle – Communicate with CC for next vehicle inventory		
	(8) Next Vehicle - Pull & Stage Product	(4) Assist and Coach STs (5) Reset TPMS (6) Validate Work Completed		
	(9) Ensure STs transition	(7) Lower Vehicle (8) Pull Vehicle Out (9) Benediction		
	(10) Next Vehicle- Pull In open bay in workcell (Begin prep stage: Repeat)	(10) File Paperwork (11) CSL In/Out (12) Stage Next work order		
		(Repeat)		(Repeat)

LEGEND: [Satisfactory, checked] / Circled = opportunity note