

## Vision POS - Adjustment - Wheel Defect

### Purpose and Overview

How to write up and invoice for a wheel that has been adjusted due to defects.

### Steps

Step	Application	Action
1	Customer / Vehicle	Input the customer phone number
2	Customer / Vehicle	Click the 'SEARCH BY CUSTOMER' button
3	Customer / Vehicle	Select the customer record
4	Customer / Vehicle	Click the 'SELECT CUSTOMER' button
5	Customer / Vehicle	Select the customer vehicle
6	Customer / Vehicle	Select 'Apply Customer / Vehicle'
7	Product Browse	Click 'Product Browse'
8	Product Browse	Select 'Shop for Wheels'
9	Product Browse	Search for the wheel article to be adjusted
10	Product Browse	Select 'Add to Cart'
11	Product Browse	Edit the quantity to adjusted quantity if needed
12	Product Browse	Select 'Adjustment' from the action drop down
13	Product Browse	Select same from the replacement drop down
14	Product Browse	Select 'Start Adjustment'
15	Adjustments	Select the defect reason
16	Adjustments	Enter the current mileage
17	Adjustments	Enter the installed mileage
18	Adjustments	Select the wheel position
19	Adjustments	Select 'Apply Adjustment'
20	Adjustments	Verify that the adjustment has been applied to the cart

### Contact

If you have any questions, please contact [VisionStoreExperienceTeam@discounttire.com](mailto:VisionStoreExperienceTeam@discounttire.com).