

Vision POS - Alert Center - Ready For Install

Purpose and Overview

View notification that customer is ready for installation and confirm appointment. If no appointment exists, call the customer and setup an appointment.

Steps

Step	Application	Action
1	Alert Center	Select the Unviewed customer in "Ready For Install" status
2	Alert Center	Confirm all product on order is in stock / received
3	Alert Center	Confirm the appointment time
4	Alert Center	If no appointment exist, call the customer to schedule an appointment time
5	Alert Center	Click the 'Create / Modify Appointment' button and schedule an appointment with the customer
6	Alert Center	Return to Alert Center
7	Alert Center	Confirm appointment time on order
8	Alert Center	Click 'Back to POS' button

Contact

If you have any questions, please contact VisionStoreExperienceTeam@discounttire.com.