

# Discount Tire Store Manager Dashboard

User Manual v1.1

Leverege

March 10, 2023



## Welcome to the Store Manager Dashboard v1.1.

We've created store manager dashboards using live data from Discount Tire stores for distribution across your teams. This basic manual gives instructions for accessing and navigating the production web application using your Internet browser. The provided demo user only has access to the TXD 54 dashboards. If you have any questions, issues, or feedback, please contact us at [discount-tire-support@levereg.com](mailto:discount-tire-support@levereg.com).

**Note: This application works best on the latest versions of Google Chrome and Firefox.**

# Login

1.) In any browser, navigate to:

a.) <https://discount-tire.levereg.com/>

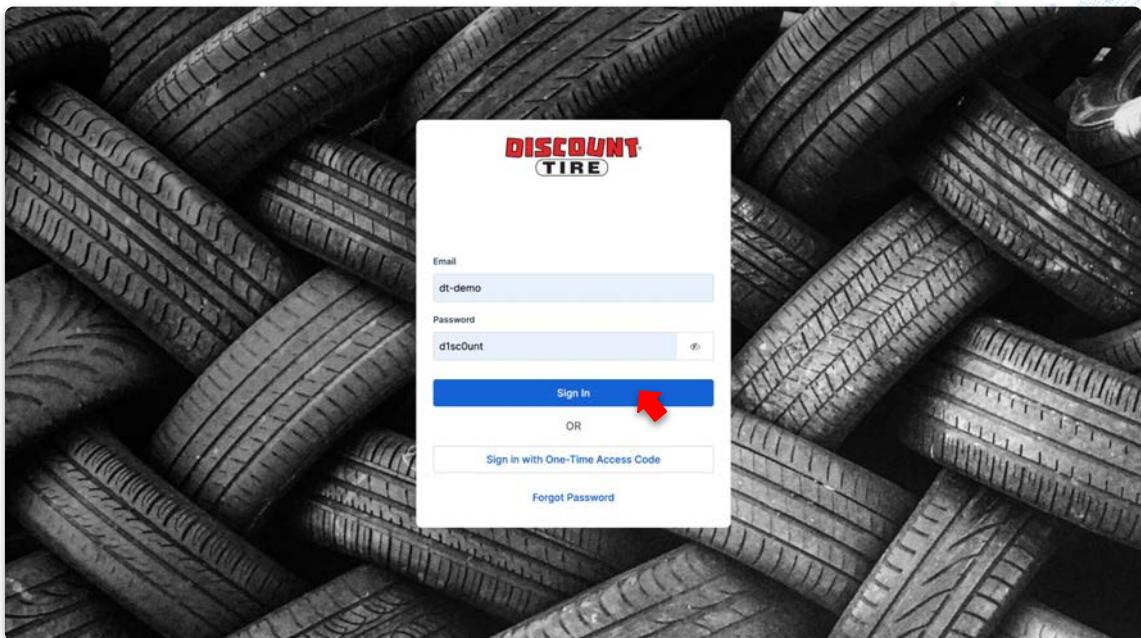
2.) Enter demo user credentials:

a.) Email: **dt-demo**

b.) Password: **d1sc0unt**

3.) Sign in

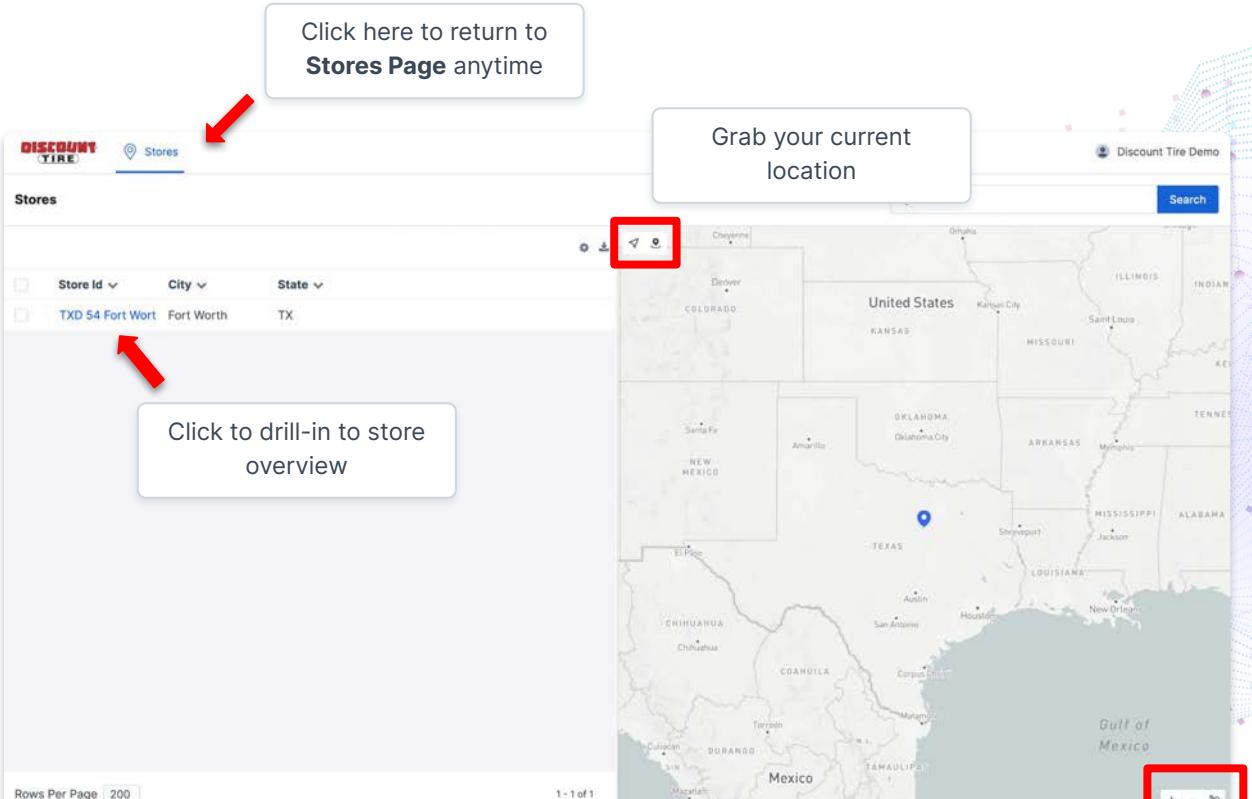
a.) *You will not be able to sign in with a One-Time Access Code or reset the password for the demo user.*



## Stores Page

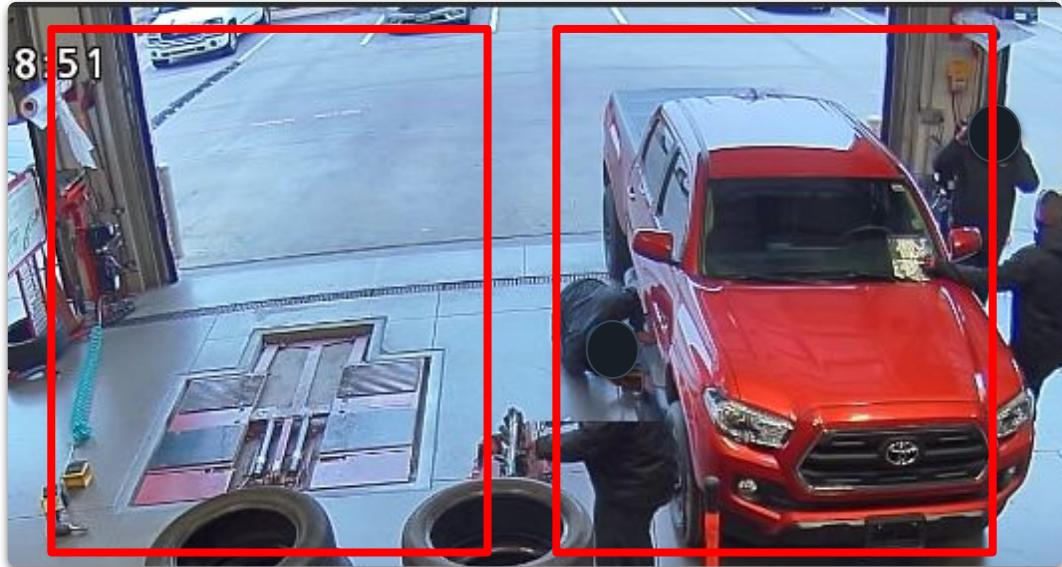
The **Stores Page** displays all Discount Tire stores active in a table and on a map.

*Different stores will be accessible based on user permissions. The Discount Tire Demo user is currently only permissioned for TXD 54 in Fort Worth, Texas.*



## Before continuing...

In the dashboard, we've classified a **bay** as any space in a store where a vehicle can pull in for service regardless of whether there is a single door or double door. For example, in this image from TXD 85, there are 2 bays visible. Bays are numbered sequentially from 1 to N where 1 is the bay closest to the store lobby.



A Bay

Another Bay

# Store Overview

**Store Overview** displays cards for each bay containing live bay data, bay analytics, and a Gantt chart with vehicle activity in color. Each distinct colored block in the Gantt chart depicts a single car in/car out event with lift activity overlaid as a darker shaded area within each bay in/bay out event.

The screenshot shows a dashboard titled 'TXD 54 Fort Worth...' with a 'Overview' section. On the left, a sidebar lists 'Bays', 'Overview' (which is selected and highlighted with a red box and arrow), 'Analytics', 'Store', 'Performance', and 'Overview'. The main area displays five bay cards:

Bay	Status	Avg Time Between Services	Avg Invoice Completion Time	Vehicles Serviced	Time Occupied	Last Event	Lift in Use
Bay 1	Occupied	0m 43s	Average Time Between Services	3.4 Vehicles	95% Time Occupied	3/10/2023, 12:05 PM	Yes
Bay 2	Occupied	4m 39s	Average Time Between Services	2.0 Vehicles	83% Time Occupied	3/10/2023, 11:40 AM	Yes
Bay 3	Occupied	2m 30s	Average Time Between Services	2.2 Vehicles	90% Time Occupied	3/10/2023, 11:28 AM	Yes
Bay 4	Available	6m 33s	Average Time Between Services	1.5 Vehicles	79% Time Occupied	3/10/2023, 11:28 AM	No
Bay 5	Occupied	1m 29s	Average Time Between Services	0.7 Vehicles	28% Time Occupied	3/10/2023, 11:28 AM	No

Below the cards is a 'Store Activity' section with a Gantt chart for March 10. The chart shows activity for five bays (Bay 1 to Bay 5) from 7 AM to 1 PM. A tooltip 'Car in Bay' is shown for Bay 2, indicating a start time of 3/10/2023, 11:51:57 AM and a duration of 14m 3s. The chart uses color-coded blocks for vehicle activity and darker shaded areas for lift activity. A 'Collapse' button is at the bottom left of the activity section.

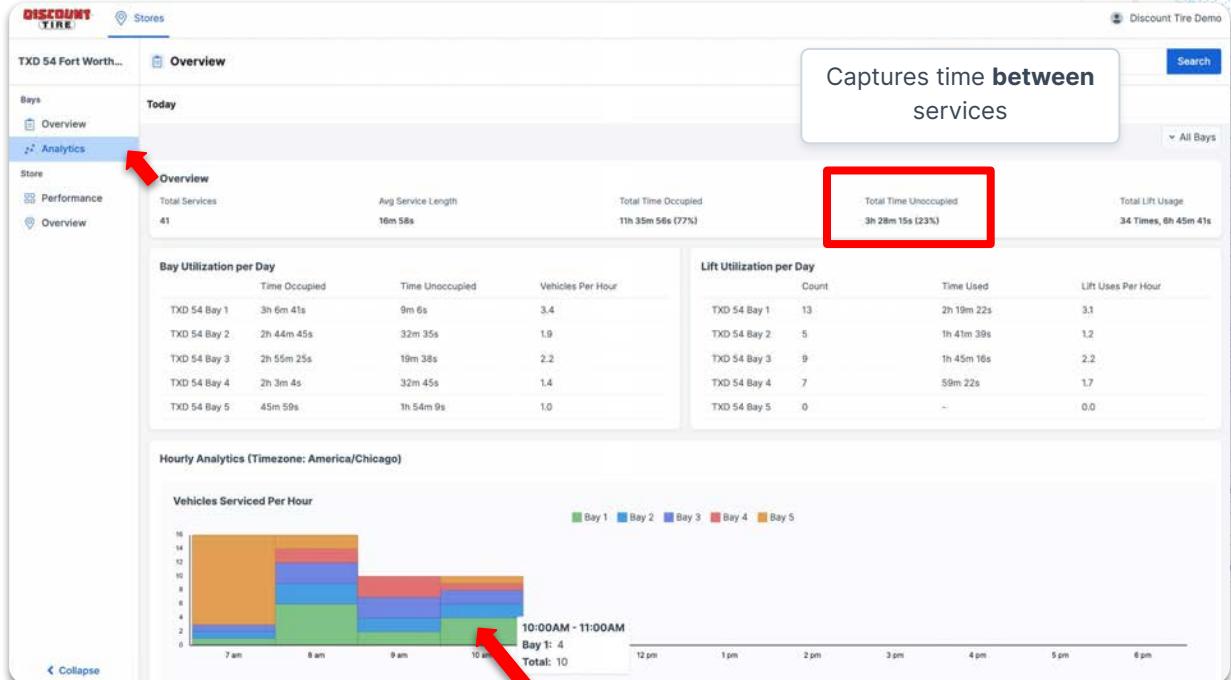
Overlaid on the dashboard are several callout boxes:

- 'Navigate to different store pages' (top left, pointing to the sidebar)
- 'Filter Bays' (top right, pointing to the 'All Bays' button)
- 'Change gantt time window' (right side, pointing to the 'Today' button)
- 'Hover for more detail' (bottom center, pointing to the Gantt chart area)

On the right side of the dashboard, there is a date and time selector with buttons for 'Today', 'Last 24 Hours', 'Yesterday', 'Last 7 Days', 'Last 30 Days', '3/2023', 'Add Time', 'Cancel', and 'Apply'.

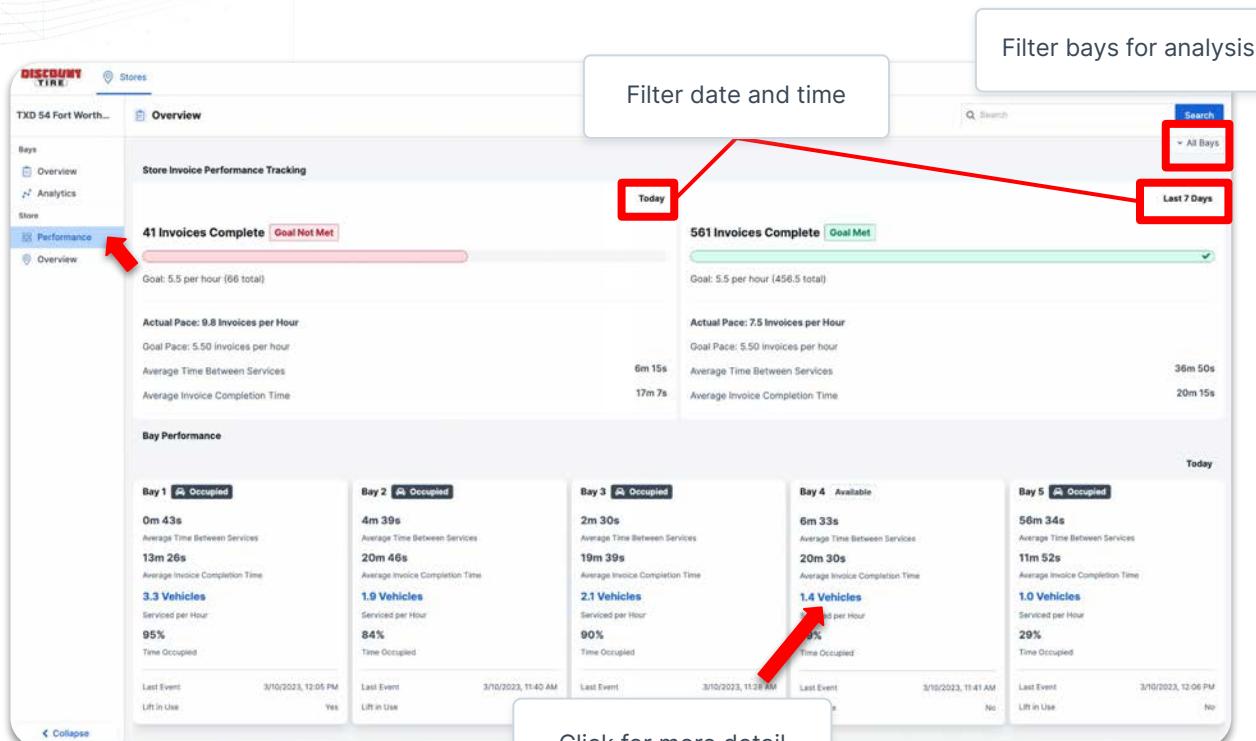
# Store Analytics

**Store Analytics** provides analytics for bay utilization and lift utilization in each store bay including time occupied and time unoccupied.



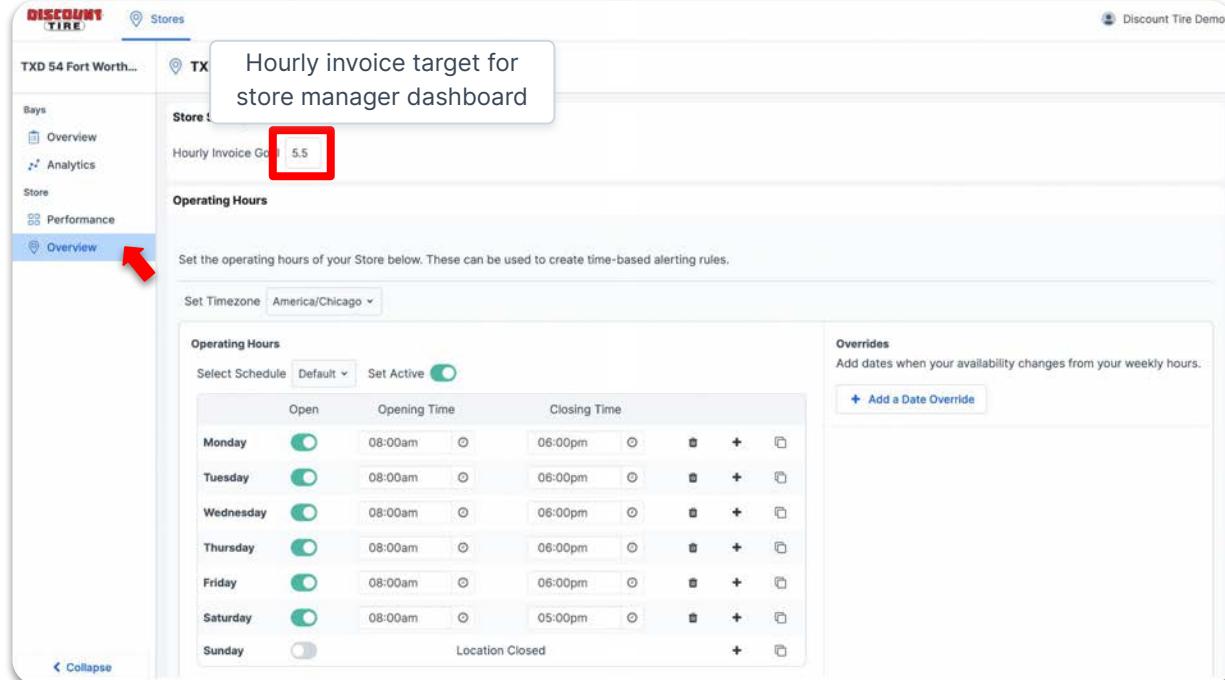
# Store Performance

**Store Performance** displays customizable invoice targets and statistics such as invoices per hour, average service completion time, etc., as well as live bay status, and bay and lift utilization analytics.



# Store Settings

**Store Settings** allows you to modify the daily invoice goal, add ignored bays (e.g. storage bays), and set operating hours for your store.



Hourly invoice target for store manager dashboard

Hourly Invoice Goal: 5.5

Operating Hours

Set the operating hours of your Store below. These can be used to create time-based alerting rules.

Set Timezone: America/Chicago

Operating Hours

	Open	Opening Time	Closing Time	
Monday	<input checked="" type="checkbox"/>	08:00am	06:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Tuesday	<input checked="" type="checkbox"/>	08:00am	06:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Wednesday	<input checked="" type="checkbox"/>	08:00am	06:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Thursday	<input checked="" type="checkbox"/>	08:00am	06:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Friday	<input checked="" type="checkbox"/>	08:00am	06:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Saturday	<input checked="" type="checkbox"/>	08:00am	05:00pm	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Sunday	<input type="checkbox"/>		Location Closed	<input type="checkbox"/>

Overrides

Add dates when your availability changes from your weekly hours.

+ Add a Date Override

# Thank you.

To submit questions, issues, and feedback, please contact us at [discount-tire-support@leverage.com](mailto:discount-tire-support@leverage.com).

We look forward to hearing from you.