

Project Imagine FAQs – Employee

Q Who qualifies for the new Service Professional roles?

A Tire Technicians and Apprentice Technicians that have a desire to help others, a welcoming attitude, a team-oriented mindset, an ability to identify and solve problems, and a willingness to engage in hard work can be considered for this role.

Candidates must be:

- Currently employed as Tire Technician or Apprentice Technician
- Able to work a minimum of 35 hours a week, on a consistent basis
- Available 5 days a week, 7 hours shifts
- If the employee is a minor, they must meet state eligibility requirements
 - o **MN:** There are no restrictions for minors ages 16 or 17 that would prevent them from working in a Service Professional role
- Certified for their role

Q Do the Service Professional roles qualify as management?

A No, these roles simply provide a guarantee of 35 hours a week and an option to enroll in a benefits package.

Q Are Service Professionals eligible to attend company outings?

A While some company events are reserved for management (i.e., those at Assistant Manager and above), we have other outings that are inclusive of our Service Professional roles.

Q What benefits are offered with the position?

A Please click [here](#) for a detailed explanation of benefits.

Q How long does it take for benefits to be effective for Service Professionals?

A For employees hired as full-time or converted into a full-time position, there will be a 30-day waiting period from the date of hire/promotion for benefits to be effective.

Q Would I be considered for a Service Professional position at a later date if I'm not able to work a full-time schedule now?

A Yes, you may be considered for a Service Professional position if one is available.
