

CREW Time Worked to Scheduled by Daypart Reporting

Purpose This guide familiarizes staff with Day Part reporting and suggests techniques to identify and minimize the negative impacts of improper execution of the plan. The expectation is to be able to:

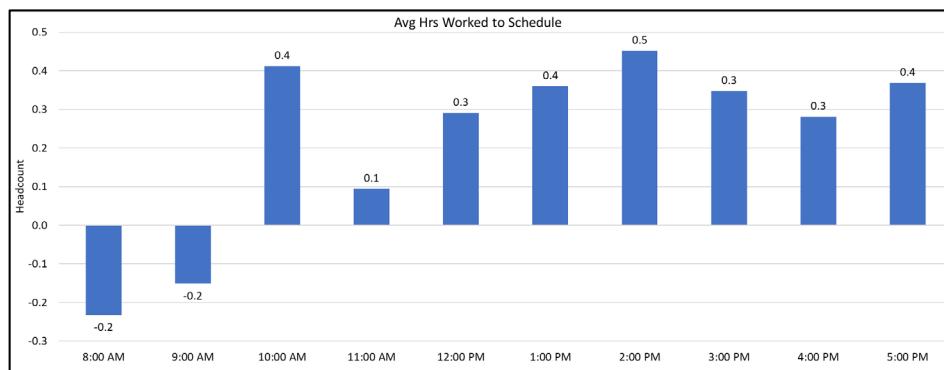
- ✓ *Understand the execution of the plan*
- ✓ *Correct the root cause(s) of employees working outside of the plan*

Using the Report

By Hour Worked vs Schedule Tab:

Use the filter functions to select a Region, AVP, or Store

1. The blue bars on the graph indicate the average number of employees per day working over or under the plan each hour of the day.

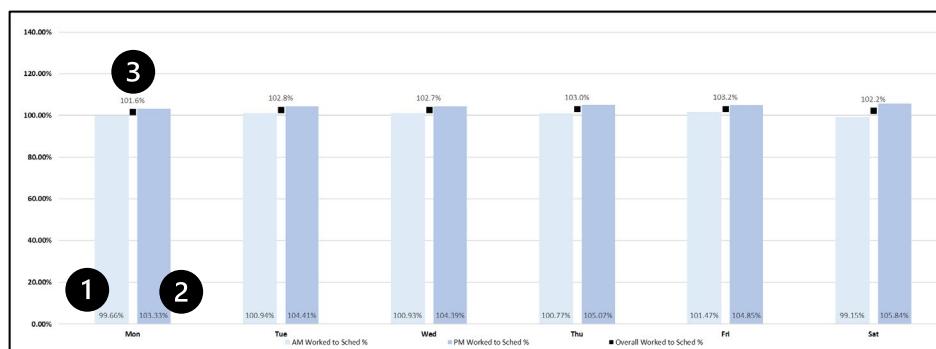


Example: -0.2 at the 8am hr represents, on average, the store runs 12min short of the plan. (0.2x60min=12 min)

Worked to Schedule % Tab and Proj Imag Worked to Schedule % Tab:

Use the filter functions to select a Region, AVP, or Store. Looking at *Table 1* below you will see a definition for each data point:

1. Worked to Scheduled % in the AM (99.66%)
2. Worked to Scheduled % in the PM (103.33%)
3. Worked to Scheduled % overall for Monday (101.6%)



(Table 1)

Weekly Report Tab:

Similar to the Schedule to Demand by Daypart Weekly Report tab, this tab shows break down of each metric at the SVP > Region > AVP > Store level by clicking the "+" next to each SVP

| Row | Labels | Worked to Schedule % | AM Worked to Schedule % | PM Worked to Schedule % | Schedule to Demand % | AM Sched to Demand % | PM Sched to Demand % | Demand Capture |
|-----|-------------------|----------------------|-------------------------|-------------------------|----------------------|----------------------|----------------------|----------------|
| 1 | Jeffrey W Wegner | 101.37% | 98.99% | 103.19% | 101.10% | 94.26% | 107.04% | 102.63% |
| 2 | Richard H Wheless | 103.47% | 101.89% | 104.71% | 102.07% | 96.08% | 107.34% | 102.42% |
| 3 | Robert R Wise Jr. | 102.70% | 100.22% | 104.55% | 102.62% | 96.15% | 108.43% | 105.23% |
| 4 | Steven L Day | 102.76% | 99.59% | 105.17% | 100.70% | 95.67% | 104.31% | 107.36% |
| 5 | Overall Total | 102.68% | 100.34% | 104.47% | 101.68% | 95.63% | 106.80% | 104.36% |

Contact

If you have any questions, please email wfmteam@discounttire.com We are happy to provide any assistance or coaching you or your stores may need.