


POS Update Q3 2022

Your store will receive an update for the POS. Please review these changes with your team.



Important: Keep your workstations powered on so they can receive the update.

- You can provide printed confirmation for refunded/voided BOPIS transactions to give to customers.
- The **ROA** button has been removed from the **Receipt Vouchers** menu.
- Wiper blades button added to **Item Details** screen opens the Trico wiper blade website. 
- New no-charge article, 98937, for adjustments with certificates.
- Enhancements to layaway purging
- FIXED: Can view purchase orders for BOPIS orders.

Mini-beta stores:

Please provide feedback on any issues you experience.

Print BOPIS Refunds

If you refund or void a BOPIS transaction, a form will print to the report printer in the office showing it was refunded/voided.

You can also print this refund confirmation form upon request for all BOPIS refunds/voids including BOPIS transactions that were auto-refunded by the system.



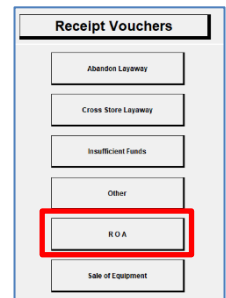
To print the refund confirmation, go into **Customer History**, click **Refunds**, pull up the form, and print it.

09-06-2022 8:58 AM		DISCOUNT TIRE WEB ORDER		(BOPIS REFUND)	PAGE 1
CUSTOMER INFORMATION		VEHICLE INFORMATION		WEB ORDER # 34353495	
MIKE DO'TTOUCH		2014 CHEVROLET CORVETTE		WEB ORDER DATE: 09/06/2022	
20225 N SCOTTSDALE RD		AZP 20		STORE LOCATION	
SCOTTSDALE, AZ 85255-6456		9199 E TALKING STICK WAY			
		SCOTTSDALE AZ 85250-8506			
		PHONE: 480-951-9126			
480-606-6001		PLATE # UNKNOWN			
CODE	CC	QTY	SIZE / DESCRIPTION	F.E.T.	PRICE
42217	NRM	1	245 /40 R18 97Y XL VSB	.00	-211.00
			GOV EAGLE EXHILARATE		-211.00
WARRANTY: MILEAGE: 90,000					
80075	NRM	1	STATE REQUIRED TIRE FEE	.00	-2.00
80224	NRM	1	WASTE TIRE DISPOSAL FEE	.00	-3.00
98203	NRM	1	SCH 26013 T060 BLUE	.00	.00
80219	NRM	1	TPMS R&M BASIC KIT 20013	.00	-22.00
87251	NRM	0	GOODYEAR/DUNLOP REB MAIL-IN 7/1/21 - 9/30/21	.00	.00
87251	NRM	1	GOODYEAR/DUNLOP REB MAIL-IN 7/1/21 - 9/30/21	.00	.00
COMMENT: VEHICLE:2014 Chevrolet Corvette					
COMMENT: TESTING					

ROA button removed

The ROA button has been removed from the Receipt Vouchers menu.

Since stores no longer take payments from customers or employees, this is no longer needed.



Wiper Blades button added

A new wiper blades button has been added to the upper right corner of the **Item Details** screen to make it easier to look up wiper blades for your customer.

Clicking this button opens the Trico wiper blade website in a browser window.



Article 98937 w/Certs Adjustment/Bal & Val Lifetime

When a processing an adjustment for a customer who had purchased certificates, a new no-charge article, 98937, W/Certs Adjustment/Bal & Val Lifetime, is added to the transaction.

Code	Cond. Code	Qty	Size	Description	FET	Sale	Total Amt
36167	Adjustment	-1	B LT275 /65 R18 123S E1 OWL	BRI DUELER A/T REVO 2	N	0.00	529.00
36167	Normal	1	B LT275 /65 R18 123S E1 OWL	BRI DUELER A/T REVO 2	N	0.00	529.00
80017	Normal	1	B CERTIFICATES FOR	REFUND, REPLACEMENT		0.00	264.50
98937	Normal	1	B STATE REQUIRED	TIRE FEE		0.00	0.00
98937	Normal	1	B W/CERTS	ADJUSTMENT/BAL & VAL LIFETIME		0.00	0.00

Were certificates sold on the original purchase?

☒ Yes ☐ No

Cancel < Back Next >

Improved Layaway Purging

Enhanced Layaway purging will free up stock for your online customers to purchase.

- Layaways with a deposit will **NOT** be purged.
- Layaways with no deposit will be purged automatically, as follows:

If ..	Then...
No appointment, no PO attached	Purged after 14 days
No appointment, PO attached	Purged after 30 days
With appointment, No PO attached	Purged 14 days after missed appointment Note: Rescheduling the appointment resets the countdown.

View Purchase Orders button fixed for BOPIS orders

For BOPIS orders with a PO, the **View Purchase Orders** button will allow you to view the purchase order.

BOPIS Orders

ID	Salesman	BOP Order #	MA	Last Name	First	Phone	Create Date	Total	Appt Date	Start Time	PO
7	JP	5002055285	N	TURZO	RICK	(602) 332-4617	08/15/2022	971.06	08/19/2022	3:15 pm	Y
7	JP	5002072841	Y	LESUEUR	KEVIN	(480) 290-1068	08/16/2022	484.84	08/22/2022	11:15 am	N
3	CHASE	5002105782	N	LUSSIER	CULLEN	(321) 604-2963	08/18/2022	683.59	08/22/2022	3:30 pm	N
3	CHASE	5002119270	Y	PATTON	MATT	(480) 708-8664	08/18/2022	503.57			Y
3	CHASE	5002141545	Y	DAVIS	CHEYENNE	(562) 281-4784	08/19/2022	183.20	08/20/2022	10:00 am	N
3	CHASE	5002133625	N	MULLINS	MELISSA	(480) 818-1184	08/19/2022	381.50	08/20/2022	10:00 am	N

Exit Print **View Purchase Orders** Select

IF YOU NEED HELP contact the Service Desk at 800 366-4399 or email Support@discounttire.com.