

POS Updates Q4 2022

Your store will receive an update for the POS. Please review these changes with your team.



Important: Keep your workstations powered on so they can receive the update.

- **Auto Integrate** – You can convert a fleet transaction to quote while waiting for Auto Integrate approval. This frees up the screen while you wait for approval and/or avoids having to rekey the transaction after approval is received.

COMING SOON:

- **Wiper Blades** – *(ETA Jan 2023)* New wiper blades tab will be added to Twinquiry with recommended wiper blade fitments and available inventory for the selected vehicle. You will no longer need to go outside the POS.
- **Quote to BOPIS** – *(ETA Nov/Dec 2022)* You will be able to send a quote via email/text to customers with a link to finalize it as a BOPIS order. This makes it easier for customers to do business with us.

Mini-beta stores:
Please provide feedback on any issues you experience.

Wiper Blades tab (Coming soon)

A new Wipers tab will be added to the Twinquiry flow. You will no longer have to go outside the POS to look up fitment or inventory quantity for wiper blades.

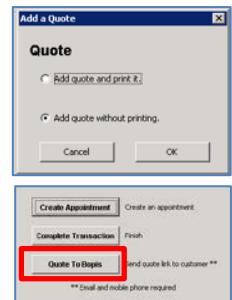


Quote to BOPIS (Coming soon)

To make it easier for customers to finalize their quote with us, you will be able to send quotes via email/text. Customers can click a link to view their quote online and easily convert their quote to a BOPIS order.

After selecting the **Quote** button on the Payment screen,

- 1) Choose to print the quote or not
- 2) Select **Quote to Bopis** button



- 3) Choose **Text, Email, or Both**

Select **Send Link** or **Do Not Send** button



Auto Integrate Fleet Transactions

You have an option to convert any fleet Auto Integrate transaction into a quote while you wait for approval. This avoids inconvenience in situations where approval may be delayed. After approval is received, you can open the quote and finish the transaction. By doing this, you avoid sending a cancellation to Auto Integrate, don't need to keep a screen open, and won't need to rekey the transaction later on.

Note: If Auto Integrate does not approve a transaction, do not cancel it and rekey. Review **Rates and Rules** information, make edits to correct any errors and fill in all required information, and resubmit.

IF YOU NEED HELP, contact the Service Desk at 800 366-4399 or email Support@discounttire.com.