



Discount Tire Card Financial Contact Information

For store use only

Synchrony Merchant Services Department: (800) 333-1082

Fast Path Main Menu Options.

You will now be prompted to enter your Fast Path option immediately. Enter the number of your choice immediately.

| If you are calling ... | Then ... |
|--|----------------|
| Regarding an application, | Press 1 |
| For account information, credit line increase, or authorization, | Press 2 |
| For all other inquiries, | Press 3 |

For cardholder use only

Customer Inquiry Center (CIC): (866) 657-0376

TDD (for the hearing impaired): (877) 448-8512

If a cardholder would like to contact Synchrony directly to discuss:

- Account status
- Billing questions
- Report lost or stolen card
- Request a credit line increase
- Activation – New Accounts only – (866) 657-0369
- Activation – Lost / Stolen / Replacement / Reissue – (866) 612-2243

Payment Information

Payments can be made online for free at www.mysynchrony.com/carcare or remit payment directly to: Synchrony, P.O. Box 960061, Orlando, Florida 32896-0061.

Payments cannot be made at a store location.

Contact

STORE: If a store has questions, contact Synchrony Merchant Services at 800-333-1082.

CUSTOMER: If a customer has billing questions, report a lost or stolen card, request credit line increase or just wants to know their account status, have the customer contact Synchrony at 1-866-657-0376.
