

Discount Tire Card Financial Contact Information

For store use only

Synchrony Merchant Services Department: (800) 333-1082

Fast Path Main Menu Options.

You will now be prompted to enter your Fast Path option immediately. Enter the number of your choice immediately.

If you are calling ...	Then ...
Regarding an application,	Press 1
For account information, credit line increase, or authorization,	Press 2
For all other inquiries,	Press 3

For cardholder use only

Customer Inquiry Center (CIC): (866) 657-0376

TDD (for the hearing impaired): (877) 448-8512

If a cardholder would like to contact Synchrony directly to discuss:

- Account status
 - Billing questions
 - Report lost or stolen card
 - Request a credit line increase
 - Activation – New Accounts only – (866) 657-0369
 - Activation – Lost / Stolen / Replacement / Reissue – (866) 612-2243
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Payment Information

Payments can be made online for free at www.mysynchrony.com/carcare or remit payment directly to: Synchrony, P.O. Box 960061, Orlando, Florida 32896-0061.

Payments cannot be made at a store location.

Contact

STORE: If a store has questions, contact Synchrony Merchant Services at 800-333-1082.

CUSTOMER: If a customer has billing questions, report a lost or stolen card, request credit line increase or just wants to know their account status, have the customer contact Synchrony at 1-866-657-0376.
