

Wiper Blades FAQs

General

Q How do wiper blades fit into our company strategy?

A The addition of wiper blades ties directly into our organizational strategy by providing an additional level of safety and service for Our Customers. Wiper blades are a part of our longer-term strategy of adding more services and targeting those that remain relevant.

Q Will this add significant vehicle service time?

A Installing wiper blades will add very little time, if any, to the vehicle service. Installation time is short, and installation can be done during any available time either when the vehicle is not raised or in process of being lifted or lowered.

Q How often should wiper blades be replaced?

A Wiper blades should be regularly inspected after 6 months and may perform effectively for up to 12 or even 18 months. However, exposure and usage vary widely so there is no exact expiration date. In harsh or extreme climates, 6-12 months is a common replacement timeframe.

Q Can I order wiper blades?

A You can talk to your Store analyst to increase your stocking level, but stores cannot order their own blades.

Q Can I order wiper storage racks?

A Contact your Store analyst to order additional storage racks.

Q Where can I find more information regarding the wiper blades program?

A All supporting information and documentation can be found on the [Wiper Blades AOR KC page](#).

Product

Q Do we sell wiper blades for all vehicles?

A No. The assortment we carry covers approximately 98% of the vehicles we service, but we do not carry every blade fitment available.

Q Do we have wiper blades to fit the Chevy Cruze?

- A We can only fit the driver side because the passenger side arm swings out, making it a reversed fitment we do not carry.

**Q What are the models of wiper blades that we sell, and what is the difference between them?**

- A Discount Tire carries four models of wiper blades: PRO+, PRO, FORCE, and ExactFit. The PRO+ blade and the PRO blade are the most common, with FORCE and ExactFit filling special circumstances.
- **PRO+** is the best blade and is proprietary to Discount Tire, and feature:
 - Additional conditioning of and coatings on the rubber for a smoother glide, greater durability, and improved performance
 - Sculpted infrastructure to convert air flow into downward force for increased windshield contact
 - **PRO** blades are an economical alternative with fewer advanced features and are not available for as many vehicles as is the PRO+
 - **FORCE** blades are the same as PRO+ blades, but include additional connectors for less-common wiper arm connector types
 - **ExactFit** blades fit special circumstances (e.g., rear wipers and front wipers with special connectors)

Q What if the PRO+ blade I selected does not have the proper adapter for the vehicle in the package!

- A You may have pulled the incorrect model blade from inventory. PRO+ blade model numbers in the Fitment Guide indicate the connector type, not the length of the blade -- an easy mistake to make. The correct PRO+ blade for the vehicle will, likely, already have the correct connector clip attached. If a FORCE blade is also listed in the Fitment Guide, there are alternate-style clips included to cover exceptions for that vehicle type. If the alternate-style clip is correct, use the FORCE blade instead.

Q Is the wiper blade length part of the model number?

- A Not always. The PRO+ blade model final digit -- whether even or odd -- indicates the type of wiper arm the blade connector is designed to fit. The PRO+ blades are vehicle-specific, so the length of the blade is not part of the model number. ExactFit blades do, occasionally, have a model number that indicates blade length, and you might see multiple blades of different lengths listed in the Fitment Guide for a vehicle. In this case, check the vehicle to determine the proper blade for fitment.

Fitment Guide

Q How should I interpret the information in the Fitment Guide?

A Here are the label meanings:

Code	DT-internal product code
Quantity (Qty)	Number of units purchased this invoice [Editable]
Size	Vendor name Size (in inches) Model name
Description	Part number
Location (Loc)	R-Rear P-Passenger D-Driver F-Front (Passenger/Driver agnostic)
Stock	Number of available units in inventory
Sale	Unit price
PD	Is this item replenished? (Yes or No)

The following are three scenario examples. Each example contains the vehicle model, a description of the wiper blades available for that vehicle, and a screenshot of the POS detail:

2016 Chevrolet Equinox

The Equinox has a rear wiper blade, and different PRO+ blades for Driver and Passenger. On some models, you may find that the Driver wiper has an alternate connector requiring the use of the FORCE blade (with its additional connectors in the package) instead of the PRO+. There is no PRO blade available for this application.

Note: when you see a difference in inch measure between blades for the same fitment, any are acceptable: down-mapping of sizes from the original equipment does not compromise performance.

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C-F1 EXECUTAR - 170 C-F2 Session 2 C-F3 Session 3 C-F4 Session 4

No Customer Selected 2016 CHEVROLET EQUINOX 17"BASE LT w/TPMS

Main | F1 Fitment | F2 Twinquiry | F3 Detail Items | F4 Customer Inquiry | F5 Customer Vehicle Data | F6 Payment

S-F1 Tires (Passenger/Truck) | S-F2 Wheels | S-F3 Labor | S-F4 Accessories | S-F5 TPMS | S-F6 Wipers | S-F7 OE Lug Nuts

Code	Qty	Size	Description	Loc	Stock	Sale	PD
113331		TCO 13" EXACT FIT REAR BEAM	BEAM 13-N	R	0	16.00	Y
81344	0	TCO 17" PRO+ MAX PRESSURE BEAM	BEAM 24-175	P	10	22.00	Y
81365	0	TCO 23" PRO+ MAX PRESSURE BEAM	BEAM 24-235	D	5	22.00	Y
81379	0	TCO 24" TRICO FORCE MAX PRESSURE BEAM	BEAM 25-240	D	15	22.00	Y

2008 Kia Sportage

The Sportage has a rear wiper blade, and different PRO+ blades for Driver and Passenger. On some models, you may find that the Driver and/or Passenger wiper have alternate connectors requiring the use of the FORCE blade (with its additional connectors in the package) instead of the PRO+. There is a PRO blade available for this application.

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C-F1 EXECUTAR - 170 | C-F2 Session 2 | C-F3 Session 3 | C-F4 Session 4

No Customer Selected | 2008 KIA SPORTAGE 16"BASE LX 4-CYL w/TPMS

Main | F1 Fitment | F2 Twinquiry | F3 Detail Items | F4 Customer Inquiry | F5 Customer Vehicle Data | F6 Payment

S-F1 Tires (Passenger/Truck) | S-F2 Wheels | S-F3 Labor | S-F4 Accessories | S-F5 TPMS | S-F6 Wipers | S-F7-0E Lug Nuts

Code	Qty	Size	Description	Loc	Stock	Sale	PD
113350		TCO 12" EXACT FIT REAR BEAM	BEAM 12-N	R	0	16.00	N
81343	0	TCO 16" PRO+ MAX PRESSURE BEAM	BEAM 24-160	P	4	22.00	Y
81352	0	TCO 24" PRO+ MAX PRESSURE BEAM	BEAM 24-240	D	4	22.00	Y
81373	0	TCO 16" TRICO FORCE MAX PRESSURE BEAM	BEAM 25-160	P	5	22.00	Y
81379	0	TCO 24" TRICO FORCE MAX PRESSURE BEAM	BEAM 25-240	D	15	22.00	Y
130640	0	TCO 24" PRO BEAM BLADE	ECONOMY BEAM	D	0	13.99	N
130643	0	TCO 16" PRO BEAM BLADE	ECONOMY BEAM	P	0	13.99	N

2013 Ram 1500

The wiper blades on the Ram 1500 are the same for Driver and Passenger. On some models, you may find that the Driver and/or Passenger wiper have alternate connectors requiring the use of the FORCE blade (with its additional connectors in the package) instead of the PRO+. There is a PRO blade available for this application.

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C-F1 EXECUTAR - 170 | C-F2 Session 2 | C-F3 Session 3 | C-F4 Session 4

No Customer Selected | 2013 RAM 1500 20"ALUM. EXPRESS AWD w/TPMS

Main | F1 Fitment | F2 Twinquiry | F3 Detail Items | F4 Customer Inquiry | F5 Customer Vehicle Data | F6 Payment

S-F1 Tires (Passenger/Truck) | S-F2 Wheels | S-F3 Labor | S-F4 Accessories | S-F5 TPMS | S-F6 Wipers | S-F7-0E Lug Nuts

Code	Qty	Size	Description	Loc	Stock	Sale	PD
81351		TCO 22" PRO+ MAX PRESSURE BEAM	BEAM 24-220	F	12	22.00	Y
81378	0	TCO 22" TRICO FORCE MAX PRESSURE BEAM	BEAM 25-220	F	21	22.00	Y
130637	0	TCO 22" PRO BEAM BLADE	ECONOMY BEAM	F	0	13.99	N

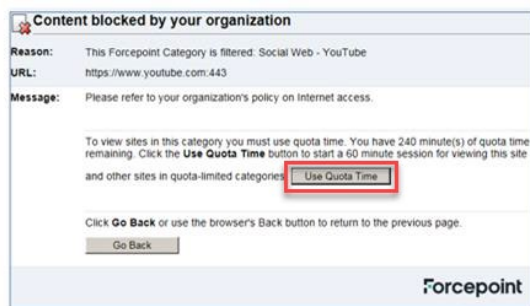
Installation

Q Wiper arms have a spring that holds them away from the windshield... do I always have to use the windshield mat?

A Yes. With the blade removed, if the arm snaps back onto the windshield unexpectedly, the impact of the end of the wiper arm can scratch, crack, or shatter the windshield – don't take the chance!

Q When I try to access one of the wiper blades installation videos, I see a "Content Blocked..." error message. What should I do?

A In the dialogue box, click the **Use Quota Time** button, which will allow you to access the video.



Service Mode

Q What is a vehicle's Service Mode, and what does it have to do with wiper blades?

- A Putting a vehicle into Service Mode gives access to components and diagnostic information not available during normal operation. During this mode, the wiper blades move out of their storage channel and raise from the windshield for easy installation. Once the service is done, you exit or disable the Service Mode to resume regular vehicle operation.
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Q How do I know if a vehicle has a service mode for wiper blades?

- A The Work Order is the first place to look. If the Fitment Team has gathered and published information on Service Mode for the vehicle, it will be in the Notes section of the Work Order.
- Check the Work Order
 - The Discount Tire Fitment Team maintains information and instructions about vehicle service mode in the POS. If available, they will print on the Work Order.
 - The Fitment Team is also available during Arizona business hours to take phone calls and answer questions about service mode and other POS-related data questions, so do not hesitate to call if you have an unanswered question at your store.
 - No Work Order Notes? Look for clues that there may be a service mode for wiper blades:
 - Most electric vehicles (EVs) have a service mode.
 - The front wiper blades are discreetly tucked away in a recess beneath the hood's edge, requiring the vehicle to be placed in service mode to raise them for maintenance.
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Q There are no Work Order instructions, and the vehicle has a service mode... now what do I do?

- A The procedure for entering service mode varies between vehicles -- check the vehicle owner's manual for directions. If service mode was required but the Work Order did not have service mode instructions for this vehicle, call the Fitment Group or email DTC_Fitment@discounttire.com with your findings so they can update the POS. Some of the common, non-electric vehicles we service that have a service mode include:
- 2023+ or newer Honda Accord, 2017+ Civic, CRV, HRV
 - BMW
 - 2023+ Acura MDX
 - 2018+ Genesis G90, G80, G70
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